

Register for the Customer Service Portal

1. Go to: Sunrisefl.gov/openforbusiness
2. Click Login/Register near the bottom of the page



3. Next click Don't have an account? Register here



Log In

* Username

* Password

Log In

Forgot your password? [Reset it](#)
[Forgot your username? Email it](#)
[Don't have an account yet? Register here](#)



4. Enter your email address and hit next.

Registration

Step 1 of 4: Email Address

Email

Next

5. Please check your e-mail. The confirm email link in the body of the e-mail must be clicked to move to the next step of the registration process.


6. Select your user name and password.

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Registration

Step 2 of 4: Login information

***REQUIRED**

I'm not a robot 
reCAPTCHA
Privacy - Terms

*** Username**

*** Password**

*** Confirm Password**

Email

Next



Community Development Department
10770 West Oakland Park Boulevard, Sunrise, FL 33351
AskEReview@sunrisefl.gov
Building: 954-572-2354 · Planning: 954-746-3270 · Engineering: 954-746-3270

7. Enter your name, company, and contact preference.

Registration

Step 3 of 4: Personal Info

*REQUIRED

* First Name

First Name is required.

Middle Name

* Last Name

Last Name is required.

Company

* Contact Preference

* Email Address

Additional Contact Information

Back

Next

8. Last, enter your address including city, state, and zip code. Then hit submit.

Registration

Step 4 of 4: Address

*REQUIRED

*** Address**

Street address, P.O. box. (required)

Apartment, suite, unit, floor, (optional)

City

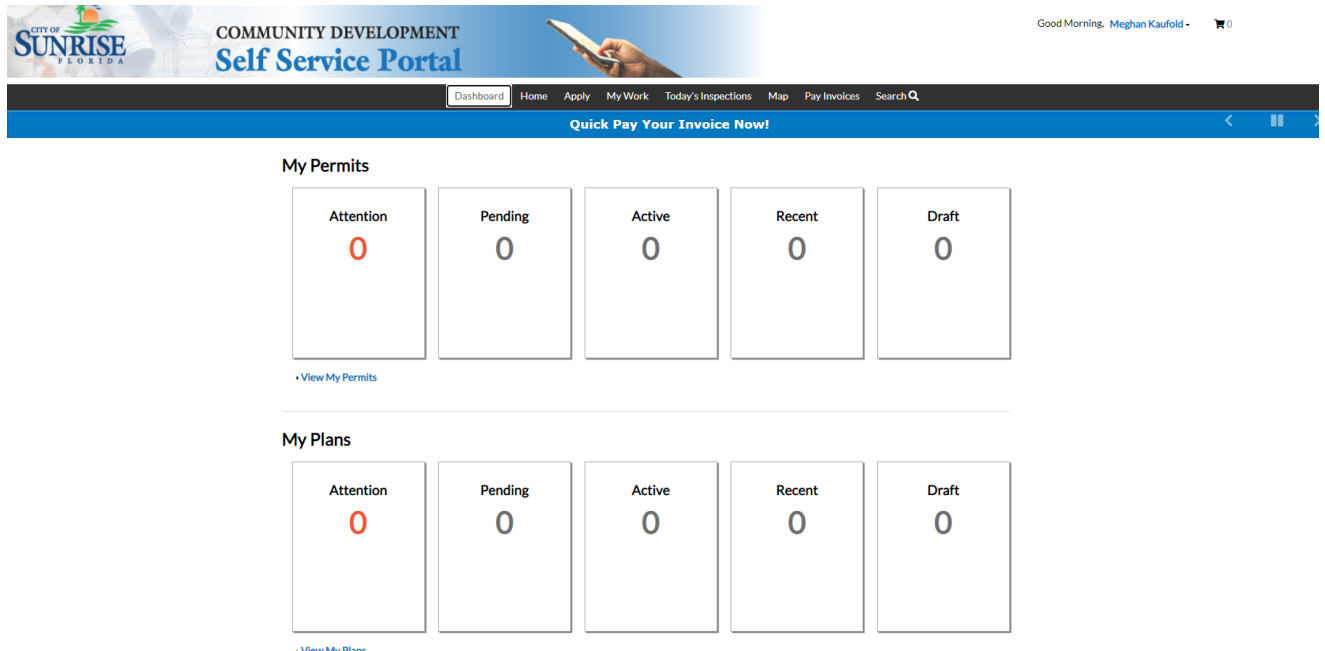
State

Zip Code

Back

Submit

9. You have now successfully registered for your customer service portal and will see your new dashboard.



The screenshot shows the 'Self Service Portal' dashboard for the City of Sunrise. At the top, there is a navigation bar with links for Dashboard, Home, Apply, My Work, Today's Inspections, Map, Pay Invoices, and Search. A banner at the top right says 'Good Morning, Meghan Kaufold' with a shopping cart icon showing 0 items. Below the navigation bar, there is a blue bar with the text 'Quick Pay Your Invoice Now!'. The main content area is divided into two sections: 'My Permits' and 'My Plans'. Each section contains five cards representing different status categories: Attention (0), Pending (0), Active (0), Recent (0), and Draft (0). Below each section, there is a link to 'View My Permits' and 'View My Plans' respectively.