

## Preliminary Complaint Form Chief of Police – Anthony W. Rosa

Employee's Name: Takera Smith	Date: 11/12/2021	
P.D. Case/Citation#: 42-2108-031743	I.A. #: 21.12.02	
Alleged Misconduct (Attach additional sheets if necessary):		
19.6.4.1.2. Written and verbal reports, documents, and communication	ons, will be truthful and complete.	
58.6.6.3. Officers or PSAs will identify and obtain statement(s) from	drivers, passengers and witnesses.	
Complainant (print): Thomas Rucano - see Complaint Brochure	Signature:	
Phone (home/Cell): 239-265-4913	Phone (work):	
Address: 8887 W. Sunrise Blvd. Plantation, Fl		
Supervisor Receiving Complaint: Sergeant Christopher Pullease		
Investigation Authorized by: Anthony Rosa, Chief	of Police 11/19/21	
Investigation Conducted by: Set J. Stewart		
Findings: Unfounded Not Sustained Sustain	( )	
Division Commander:	Date: 4/15/20	
Deputy Chief:	Date: 4/15/22	
Recommended Discipline (on Notice of Intent): 8 hour	Suspension 4/18/22	
Final Disposition: Sustained 8 hour Suspension  Chief of Police:		
Chief of Police:	Date: 4/25/22	
In signing this report, I acknowledge only that it has been discrepely. I understand that I may respond verbally or in writing, and report and taken into consideration.	ussed with me and that I have received a that such response will be made part of this	
Employee's Signature	Date	

SPD/ADMIN: Effective: 11/01/2016



To: Takera Smith, Service Aide, Uniform Division

From: Keven Sweat, Major, SOS Division

Date: April 19th, 2022

Re: Notice of Pre-Determination Hearing

CC: Chief Anthony W. Rosa, Deputy Chief Sean Visners, Lieutenant P. Brian Katz, Lieutenant

Eric Bates, Sergeant Jessica Stewart, Human Resources Director Stella Mesa

On November 12<sup>th</sup>, 2021, a Preliminary Complaint Report (PCR) was filed, alleging you violated Sunrise Police Policy & Procedures 19.6.4.1.2 and 58.6.6.3.

On August 6th, 2021, you responded to a traffic crash near the intersection of Oakland Park Blvd and NW 60<sup>th</sup> Ave. At the completion of your investigation, you authored traffic report # 42-2108-031743. Weeks later, one of the driver's alleged that you lied on the report, specific to his statement.

Your conduct, if accurate, could result in possible disciplinary action being taken against you for violation of the following Sunrise Police Department's Policies and Procedures:

- 19.6.4.1.2 Written and verbal reports, documents, and communications, will be truthful and complete.
- 58.6.6.3 Officers or PSAs will identify and obtain statement(s) from drivers, passengers, and witnesses.
- 58.6.6.19. Officers or PSAs will obtain any other information related to the crash that may be necessary to ensure thoroughness of the investigation.

Based on the information presently available, the preliminary decision is to sustain the violation. The recommended discipline is an 8-hour suspension. Before a final decision is made, you will be offered an opportunity to participate in a pre-determination hearing to determine whether you have engaged in the action alleged, whether you have violated Departmental rules and

regulations, and, if so, what disciplinary action, if any, is appropriate. The hearing will commence on May 5<sup>th</sup>, 2022 at 10:00am at the Sunrise Police Department, inside the fifth floor Administrative Division's Conference Room.

You are not compelled to attend this pre-determination hearing. In lieu of a hearing, you may submit information or documents that you deem appropriate for my consideration. If you choose to attend the pre-determination hearing, you may be represented at the hearing by counsel or another representative of your choice. If you plan to bring an attorney to the hearing, please notify me immediately. You may also bring to the hearing any documents, witnesses or exhibits you feel are appropriate.

The Chief of Police will make the final decision in this matter. Please be cognizant that no final decision has been made as to what, if any, disciplinary action will be taken in this matter. Therefore, it is in your best interest to provide me, at or before the hearing, all the necessary information regarding this matter. This additional information could impact my recommendation, and/or the Chief of Police's final decision.

Please complete the attached form and promptly return it to my office within (5) working days.



# Pre-Determination Hearing Notice Chief of Police - Anthony W. Rosa

Employee: Takera Smith
Hearing Date & Time: May 5th, 2022 10:00am
Location: 5th floor Admin Conference Room
Please read, review and sign one of the following three options as they pertain to the schedule pre-determination hearing:
My signature below acknowledges my receipt of notice and my intent to attend this predetermination hearing.
Yes, I will attend. Signature: Date:
I waive my right to attend the scheduled pre-determination hearing and will accept the recommendation and agreed upon discipline, 8 Hour Suspension, and waive any right to seek further review or appeal of this matter.
No, I will NOT attend. Signature: Date:
I waive my right to attend the scheduled pre-determination hearing, but not my right to any appeal of this process. There are no additional witnesses or documents regarding this incident that I will rely upon in any subsequent hearing process.
No, I will NOT attend. Signature: Tab Pare: 4/21/22



## Preliminary Complaint Form Chief of Police – Anthony W. Rosa

Employee's Name: Takera Smith	Date: <u>06/19/2022</u>		
P.D. Case/Citation#: N/A	I.A. #:		
Alleged Misconduct (Attach additional sheets if necessary):			
24.6.3.4.3.2-Female sworn and civilian uniformed employees may w	vear two (2) stud post earrings. Male sworn		
and civilian uniformed employees are prohibited from wearing earri	ngs while they are in uniform.		
19.6.1.9- Members shall comply with the direct orders or instruction	s given by a supervisor or superior officer,		
and shall not refuse to comply when such orders or instructions are l			
**************************See attached Memorandum for furth	1er***********		
Complainant (print): Lt. W. Bates	Signature:		
Phone (home/Cell):	Phone (work): <u>(954)746-3688</u>		
Address: 10440 W. Oakland Park Blvd. Sunrise FL. 33351			
Supervisor Receiving Complaint: Lt. W. Bates			
Investigation Authorized by:			
Investigation Conducted by :	I.A. Investigation:		
Findings: Unfounded Not Sustained Sustain			
Division Commander:	Date:		
Deputy Chief:	Date:		
Recommended Discipline (on Notice of Intent):			
Final Disposition:			
Chief of Police:	Date:		
In signing this report, I acknowledge only that it has been discuced copy. I understand that I may respond verbally or in writing, and report and taken into consideration.			
Imployee's Signature	Date		
200 LIDADA FOR 2' - 11/01/001/			

SPD/ADMIN: Effective: 11/01/2016

# Sunrise Police Department

DATE CASE#	<b>EMPLOYEE</b>	COMPLAINANT	ALLEGATIONS	DISPOSITION	DISCIPLINE
5/23/2021 21-05	Smith, Takera	White, Richard SGT.	Employee Not Answering Radio during tour of duty	SUSTAINED	VERBAL COUNSELLING
7/9/2021 21-08	Smith, Takera	Sgt. R. White	Meal Break Violation-Went 10-40 via Laptop	SUSTAINED	WRITTEN REPRIMAND
8/6/2021 21-12-02	Smith, Takera	Tom Rucano	poor traffic crash investigation/ inaccurate report	SUSTAINED	8-Hour Suspension
6/19/2022 22-03	SMITH, TAKERA	LT. BATES	FAILURE TO FOLLOW ORDERS	SUSTAINED	WRITTEN REPRIMAND



HV

To: Sergeant Bill Bettecurt, Sgt

From: PSA Takera Smith

Date: February 16<sup>th</sup> 2023

Re: Lost Badge

Hello Chief, Earle from the warehouse said I need you to advise that I need a new badge for my shirt. I went to him today and said that it is missing somehow but I don't know how. Can you order me a new one? Thanks you.

19 2/17/23 Rocevel / Forwardel Itm 3555

Received & Forwarded

Major Brooke LeBel, 3612



To: Anthony W. Rosa, Chief of Police AwC

From: Takera N. Smith, Public Service Aide

Date: February 27, 2023

Re: Replace Badge

CC: William Bettencourt, Sergeant

I am writing this memo to notify you that I have misplaced my badge. I believe it may have fallen off my shirt while working or moving items to my storage. I am requesting that a replacement be issued. Thank you for your consideration in this matter.

Received & Forwarded

Set. W. Bettencourt 3556

L+ 127/23



To: Anthony Rosa, Chief of Police

From: William Bates, Lieutenant

Date: June 19, 2022

Re: PSA Takera Smith, Policy Violation- 19.6.1.9. Members shall comply with the direct orders or instructions given by a supervisor or superior officer, and shall not refuse to

comply when such orders or instructions are lawful and proper.

24.6.3.4.3.2. Female sworn and civilian uniformed employees may wear two (2) stud post earrings. Male sworn and civilian uniformed employees are prohibited from wearing earrings while they are in uniform.

On April 15, 2022, I observed gauged earrings in PSA Smith's ears. I instructed Sergeant Marc Rodriguez to call PSA Smith into his office and speak to her about our personal appearance / grooming policy, and more specifically how it relates to the wearing of earrings. Sergeant M. Rodriguez met with PSA Smith on that day and provided a verbal counseling, which was memorialized via shift note.

On June 19, 2022, PSA Smith was directed to meet with Sergeant Richard White at the Sunrise Police Department to discuss her current performance, as she is currently on an Employee Performance Improvement Plan. While PSA Smith was entering the building at approximately 1545 hours, I observed PSA Smith with "gauge" style earrings in her ears. Gauged earrings are open circular earrings, that are placed in the ear lobe, which causes the ear lobe to have an opening the size of the earring. The gauged earrings worn by PSA Smith were gray in color and are approximately the size of a nickel.

Based upon my observations of the aforementioned Policy Violations on April 15, 2022 and June 19, 2022, it is clear that PSA Smith continues to disobey her supervisors, clearly showing no regard for authority nor adherence to Policy and Procedure. I recommend that both policy violations be sustained.



Good morning, I have already resubmitted the denial report. I am waiting for Abby to approve now. I advise as soor as she does.

From: White, Richard

Sent: Wednesday, December 23, 2020 10:05 AM To: Smith, Takera <TSmith@sunrisefl.gov>

Cc: Morlock, Roy <RMorlock@Sunrisefl.gov>; Morlock, Roy <RMorlock@Sunrisefl.gov>; Alexander, Richard

<RAlexander@sunrisefl.gov> Subject: Fw: 42-2012-044499

Please handle this ASAP. 10-19 until it is complete and let me know when it is done. Thank you.

Sergeant Richard White Uniform Division SWAT Executive Officer 10440 W Oakland Park Blvd

Phone: 954-746-3392

From: Howlett, Treva

Sent: Wednesday, December 23, 2020 9:42:37 AM

To: White, Richard

Subject: 42-2012-044499

Good Morning Sgt. White,

I have a few criminal citations that were written by Officer Garcia for PSA T. Smith's accident for 12/5/20. I sent her email on the 13<sup>th</sup> to inquire on the status of the accident and she responded on the 16<sup>th</sup> that she would take care c it. She has since submitted it but it was kicked back to her on the 17<sup>th</sup> where it remains on Deny status. Can you please make sure she takes care of this ASAP since the Criminal Court date is approaching on 1/5/21 and I have not been able to submit these citations to court w/out the accident report?

Thank you,



10440 W. Oakland Park Boulevard Sunrise, Florida 33351



954-746-3528 954-786-3589 THowlett@sunrisefl.gov



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City of Sunrise

Email: THowlett@sunrisefl.gov

RE: PSA Takera Smith - Employee Performance Evaluation Note

Sergeant Roy Morlock (A) 3/6/21

Platoon 2 - Foxtrot Squad

Upon assignment to my direct supervision, PSA Takera Smith was informed of my expectations as it relates to her job function. I explained to PSA Smith the following: She is to arrive for her tour of duty on time, as scheduled, and expected to remain in service until the completion of her shift. All Annual Leave requests are to be submitted for my approval and entry into the Uniform Division Lineup and Calendar system. The KRONOS calendar system entries are to be made subsequent to approval and as soon as practical for payroll purposes. PSA Smith understood that these two systems operate independently and leave requests are not to be made via KRONOS. Briefing attendance is requested every Friday to ensure accountability and communication of current, vital information. I requested that PSA Smith adhere to Policy and Procedure regarding Sick Leave Call-In procedures and notify the Reception desk one hour prior to her scheduled work day if she were to utilize sick leave. I requested that PSA Smith operate within a "Team" environment and make her best efforts to handle a manageable and reasonable share of work assignments as related to her job function.

PSA Smith verbally acknowledged that she understood these expectations and maintained a positive attitude. PSA Smith was afforded an opportunity to voice any discrepancies to which there were none. PSA Smith appeared eager to perform to her best abilities and appreciative of the communication.

RE: PSA Takera Smith - Comms./Radio Issues Addressed (April 1st, 2021)

Sergeant Roy Morlock

Platoon 2 - Foxtrot Squad

On today's date, BSO dispatch attempted to raise PSA Takera Smith multiple times over the radio, with no avail, resulting in an alert-tone broadcast over main channel. A few minutes later, contact was made with PSA Smith who advised that she experienced a radio malfunction. I requested PSA Smith 10-19 to my office for clarification and correction of the issue at hand.

PSA Smith arrived and explained that her radio inadvertently switches channels due to a faulty switch. PSA Smith advised that she was not aware that her radio had switched to a different channel, thus explaining why she did not respond to dispatch before the alert-tone. I requested that PSA Smith provide me with her radio so that I could personally inspect it in front of her. While handling her issued equipment, I manually switched the radio channels causing the radio to audibly announce the active channel during each successive switch. I the keyed up asking dispatch if they are receiving my transmission clearly which they confirmed. I did not find anything of concern regarding the radio hardware. I asked PSA Smith how it was possible to be unaware of her own radio changing channels when the shoulder mic verbally announces the change into her ear. PSA Smith was unable to provide an adequate answer.

In an abundance of caution, I requested that PSA Smith return her radio and shoulder mic to Quartermaster Earl Deakins. Mr. Deakins had PSA Smith's radio sent out for inspection and repair, however, it was returned due to being fully functional and operable. Mr. Deakins issued PSA Smith a new wired shoulder mic for the radio as well as a new radio antenna.

PSA Smith's radio communication practices will be closely monitored moving forward and additional updates will be provided onto this document.

boasting of her achievement while officers offered numerous congratulatory and supportive comments to her. PSA Smith stated that her stress levels have been alleviated to a degree through the completion of her schooling and satisfying her final college tuition payments. Additionally, PSA Smith stated that she has felt motivated at work and I have noticed that her work product and communication has been improving. At this time, I am not aware of any instances of tardiness or patterns of sick time use since our previous discussion. PSA Smith advised that she is still considering utilizing EAP to sort out some of her personal matters with a professional, however, she has not yet done so. I reiterated that she is a valued asset to the Sunrise Police Department.

On 5/21/21, PSA Smith submitted a vehicle burglary report regarding an incident that took place on 5/7/21. A BSO Civil Division employee's unmarked vehicle was alleged to have been burglarized – entry made via unlocked doors and airpod headphones stolen. This incident came to my attention while reviewing reports for approval on 5/21/21. I contacted PSA Smith and explained that incidents of this nature need to be immediately brought to the attention of a supervisor for assessment and upward notification. PSA Smith understood and expressed her apologies.



Where is this report? You have attorneys calling the PD asking about it and Records says it has not been submitted. Get it done TODAY.

Sergeant Roy Morlock Sunrise Police Department Uniform Division 954-746-3544 (office)

From: Howlett, Treva

**Sent:** Wednesday, May 26, 2021 10:46 AM **To:** Morlock, Roy <RMorlock@Sunrisefl.gov>

Subject: 42-2105-019861

Good Morning Sgt. Morlock,

FYI we have had a couple of requests from Morgan & Morgan for the above listed accident report from 5/16/21. Pe RMS search it appears that the report has not been started yet. This is an accident assigned to Takera Smith.

Thank you,



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City of Sunrise

Email: THowlett@sunrisefl.gov
Website: http://www.sunrisefl.gov

## Takera Smith submitting reports on time issues

#### Berryman, Marc

Tue 6/8/2021 5:49 PM

To:White, Richard <RWhite@sunrisefl.gov>; McGovern,Timothy <TMcGovern@sunrisefl.gov>; Morlock, Roy <RMorlock@Sunrisefl.gov>;

#### Fellas,

Can someone have a talk with PSA Takera Smith. She is dragging her feet on a bunch of 21's and it is taking forever for these reports to reach my dashboard. It makes it difficult to get an accurate headcount on crime trends and 21's in certain areas. I don't know if they keep getting kicked back to her over and over or if she has just been sitting on them. There were (4) La Quinta burglaries that she took the reports for on 5/13, and they made it up to me on 6/1 and there was just another one that took place out east at 1500 NW 63<sup>rd</sup> Ave that she took on 5/23 and it just made it up to me today 6/8. This is just some of the more recent ones with her, there have been several others as well. She has been a PSA for several years now and should not have these reoccurring problems, but here we are again. I've had numerous conversations with her in the past for a myriad of issues that I had had to address, including the same as outlined.

I appreciate it,

Marc

## **Supervisor Notes**

\*\*Not for Distribution\*\*

Supervisor: Sgt. M. Wilds

Employee: Takera Smith

**Date:** 6/27/2021

Reference: Equipment

Case: 42-2106 -025842

#### Remarks:

On 6/27/2021, Public Service Aide (PSA) Takera Smith responded to an incident at the 2900 block of NW 55<sup>th</sup> Ave that required the use of her department issued tablet to take pictures. Smith's tablet was not charged at all and she was unable to take pictures to further the investigation. Sgt. Morlock was on scene and looked at Smith's tablet and saw that it simply had not been charged. On the same date, I spoke to Smith about being properly prepared for work, which she understood and said it would not happen again.

### **Shift Note**

On 7/09/21 PSA Smith was verbally counseled by Sergeant R. White and I (Sergeant T. McGovern) regarding the following issue:

We sat down in the briefing room and discussed the proper protocol for entering stolen items into Sunrise Teletype per Policy and Procedure. PSA Smith was made aware that it is insufficient to state in a report that the items were entered into FCIC/NCIC as stolen by teletype unless she ensures/confirms they are in fact entered into SN Teletype. She stated the items in question were stolen high end watches that were in fact serialized but she was unaware that they warranted the same protocol as a stolen firearm or stolen vehicle.

The issue was clarified and she stated it would not happen again moving forward.

## **Shift Note**

Officer: PSA Takera Smith

Date: July 14th, 2021

Case: 42-2107-026784

Location: 1800 Sawgrass Corp Parkway

Shift working/Zone assigned: Platoon 2, Z46

#### Reference:

1. 19.6.1.8. Members shall promptly execute the lawful orders and/or instructions of a supervisor or superior officer and shall not delay or fail to carry out such orders or instructions.

- 2. 19.6.2.1. All members will maintain sufficient competency to perform the duty and responsibility of their position.
- 3. 19.6.3.4. In serving the public, members will be attentive and take suitable action in all situations where some official action would reasonably be believed appropriate, to include reports, complaints, inquiries, and other requests for service.

#### Notes:

On July 14<sup>th</sup>, I received an email notification from Records Specialist Howlett that a citizen was attempting to receive a copy of her police report (Theft - 42-2107-026784) that was authored by PSA Smith. RS Howlett attempted to check the status of the report on July 14<sup>th</sup> which yielded that the status of the report was not written or submitted for approval. RS Howlett stated in her email that this was a recurring issue that they have with PSA Smith.

According to CAD, PSA Smith handled this theft report on July 3<sup>rd</sup> at 0837 hrs. at 1800 Sawgrass Corps Parkway. The disposition was coded out as a written report. I checked the supervisor board for reports to be reviewed and did not see that this report was pending for approval or was ever written.

PSA Smith was given an email to correct this issue and to provide an explanation why this report was not written. PSA Smith never responded to my email and called me off-duty to tell me that she finally authored this report.

PSA Smith was given specific verbal instruction on the importance of completing and submitting her police reports in a timely manner. PSA Smith was receptive to this instruction.

#### Pullease, Christopher

Sent:

Pullease, Christopher

Wednesday, July 14, 2021 3:55 PM

To: Cc:

Smith, Takera Bates, William

Subject:

RE: Takera Smith report

#### Takera.

See the below email from Record Specialist Howlett. According to a OSSI records check, you handled this theft report on July 3rd at 0837 hrs at 1800 Sawgrass Corps Parkway. The disposition was coded out as a written report. I checked the supervisor board for reports to be reviewed and do not see that this report is pending for approval or was ever written.

Moreover, the citizen came to the Police Department to get her report and it was not available for her.

I need you to advise if this report was written?

If it was not written, I need you to give me an explanation via e-mail correspondence why it was not submitted.

I want this issue resolved ASAP!





#### Christopher Pullease Sergeant | Road Patrol

Uniform Division



City of Sunrise Police Department 10440 W. Oakland Park Boulevard

Sunrise, Florida 33351

1 954-746-3624 5 954-578-6183 cpullease@sunrisefl.gov

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From: Howlett, Treva

Sent: Wednesday, July 14, 2021 2:59 PM

Subject: Takera Smith report

Good Afternoon Sgt. Pullease,

We had a call from a citizen wanting to obtain a copy of her police report. She stated that someone told her it should be ready by Thursday of this week but when I check the status of the report it appears to not have been started yet. I was al get the citizen to agree to check back in about 4 days as I told her the Service Aide writing the report would not be pack to work until tomorrow. This case was back from the 3<sup>rd</sup>. Case number is 42-2107-026784. I am only bringing this matter to your attention because this is a recurring issue that we have with PSA Smith.

Thanks,



Treva Howlett Police Records Specialist II

City of Sunrise Police Department 10440 W. Oakland Park Boulevard Sunrise, Florida 33351



954-746-3528 954-786-3589 THowlett@sunrisefl.gov

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City of Sunrise

Email: THowlett@sunrisefl.gov Website: http://www.sunrisefl.gov

## **Shift Note**

Officer: PSA Takera Smith

**Date:** March 4, 2022

Case: 42-2203-009148

Location:

Shift / Zone: Z46 / 2<sup>nd</sup> Platoon

#### Reference:

- PSA Smith failed to complete her traffic crash investigation and speak with all parties involved.

<u>Notes:</u> PSA Smith responded to a crash which involved a juvenile on a scooter that was struck by a vehicle in the roadway. The child was transported shortly after his parents arrived and PSA Smith remained on scene.

PSA Smith never made any attempt to contact the child and his parents to get a statement, provide additional information to the family, and get a status on the child.

The parents responded to the Police Department to make a complaint, but instead another PSA completed the report and the family was content with the outcome. It should be noted that PSA Smith was recently PCR'd for a similar incident.

PSA Smith was counseled on prioritizing her investigation and communication with all parties involved in crashes.

## **Shift Note**

Officer:

**PSA Takera Smith** 

Date:

April 8, 2022

Case:

N/A

Location:

Sunrise Police Department

Shift / Zone: 2<sup>nd</sup> Platoon / Z46

#### Reference

PSA Smith was unprepared to respond to calls approximately one hour before the end of her shift.

Notes: While I was speaking to another officer in the parking lot, I observed PSA Smith enter the PSB parking lot at approximately 1500 hours. Shortly there after I left the PSB from the area of the swat ready room and observed PSA Smith parked next to her personal vehicle in the parking lot.

I approached PSA Smith's marked unit and observed her with her uniform shirt unbuttoned and untucked while she was playing on her cell phone. It was abundantly clear that PSA Smith would not be able to respond to a call for service at this time.

I counseled PSA Smith in shift expectations and that she must remain readily available until the end of her shift.

### **Supervisor Notes**

## \*Not for distribution\*

Supervisor: Sergeant M. Rodriguez

Employee: PSA T. Smith

**Date:** 4/16/22

Remarks: On 4/15/22, I met with PSA Smith in reference to her having gauge earrings,

which are a policy violation. Smith was informed of the policy- "24.6.3.4.3.2. Female sworn and civilian uniformed employees may wear two (2) stud post earrings." Smith removed the guage earrings to comply with the policy. Smith

was receptive to the counseling.

## **Shift Note**

Officer: PSA Takera Smith

**Date:** April 23, 2022

Case: 42-2204-014929

Location: 5919 NW 16th CT

Shift / Zone: 2nd Platoon / Z46

#### Reference:

- PSA Smith did not thoroughly complete her investigation and submit appropriate items into FCIC/NCIC.

<u>Notes:</u> PSA Smith took a report of a stolen decal that occurred overnight. PSA Smith originally did not enter the decal into FCIC/NCIC as stolen because she believed that there was a conflict in jurisdiction.

After speaking with PSA Smith, it was abundantly clear that the decal should have been entered into FCIC/NCIC as the victim was home, in the city of Sunrise, at the time of the incident.

PSA Smith was counseled on taking theft reports and the appropriate protocols for FCIC/NCIC entries. IT should be noted that this is not the first time PSA Smith has been counseled

#### **Supervisor Notes**

#### \*Not for distribution\*

Supervisor: M. Rodriguez

Employee: PSA T. Smith

Date:

7/10/22

Remarks:

On 7/10/22, I spoke to PSA Smith regarding her inability to complete her reports in a timely manner. On 7/1/22, PSA Smith took a vehicle burglary report (Case # 027610) but did not submit the report until 7/7/22. I explained that this lapse in time could eliminate potential leads that would have been available had the report been completed by the conclusion of her work week (7/3/22). PSA Smith stated she had a lot of reports to write and was unable to get to the aforementioned report.

PSA Smith acknowledged the fact that we have previously discussed the importance and neccessity of submitting her reports before the end of the work week.

### **Supervisor Notes**

### \*Not for distribution\*

Supervisor: M. Rodriguez

Employee: PSA T. Smith

**Date:** 7/14/2022

Remarks: On 7/14/22, I spoke to PSA Smith regarding her inability to complete her reports

in a timely manner. This occurred just four days after speaking to her regarding the same deficiency. PSA Smith advised she had a large number of reports the previous work week and ran out of time to complete her reports. She was advised her excuse and performance were unacceptable, especially after being talked to so recently regarding the same concern. Once more, I provided suggestions on how she could be more efficient so that she can complete her reports in a timely

manner.

## Employee Time Entry Attendance Report

<b>Department Description</b>	Name	Detail N	lotes Absence	Hours
POLICE UNIFORM	SMITH, TAKERA - 10063	2/7/2021 SICK	Yes	10.00
		2/12/2021 SICK	Yes	10.00
	,	2/13/2021 ANNUAL LEAVE	Yes	10.00
		2/18/2021 SICK	'Yes	10.00
		3/11/2021 SICK	Yes	10.00
		3/12/2021 ANNUAL LEAVE	Yes	10.00
		3/13/2021 ANNUAL LEAVE	Yes	10.00
		3/14/2021 ANNUAL LEAVE	Yes	10.00
		4/2/2021 SICK	Yes	10.00
		4/25/2021 ANNUAL LEAVE	Yes	10.00
		5/9/2021 SICK	Yes	10.00
		5/31/2021 HOLIDAY REDUCE ACCRUAL	:Yes	10.00
	3	5/31/2021 HOLIDAY HRS EARNED AS ANNUAL	Yes	(10.00)
	e e	6/10/2021 SICK	Yes	10.00
		6/25/2021 SICK	Yes	10.00
		7/5/2021 HOLIDAY REDUCE ACCRUAL	Yes	10.00
		7/5/2021 HOLIDAY HRS EARNED AS ANNUAL	Yes	(10.00)
		7/17/2021 SICK	Yes	10.00
		7/22/2021 SICK	Yes	5.00
× vii		7/24/2021 ANNUAL LEAVE	Yes	10.00
		7/25/2021 ANNUAL LEAVE	Yes	10.00

## Employee Payroll ADJUSTMENTS Report

<b>Department Description</b>	Name Name	Detail	Notes	Hours
POLICE UNIFORM	SMITH, TAKERA - 10063	HOLIDAY HRS EARNED AS		-20.00

## **Shift Note**

Officer: PSA Takera Smith

**Date:** Months of August & September 2022

Case: N/A

Location: N/A

Shift / Zone: 1st Platoon

#### Reference:

- Abuse of Sick Time

- Disobeying a Direct Order

- Failure to complete a thorough Crash Investigation

#### **Notes:**

- On 8/8/2022, PSA Smith responded to a crash in which one of the drivers did not have insurance. PSA Smith included in her report that the driver did in fact have insurance. After a FCIC/NCIC check of the driver, it was found that the driver did not have insurance and her license was suspended subsequently. This could have been avoided had PSA Smith conducted a thorough investigation.
- PSA Smith exhibited clear signs of abusing her sick time to extend her weekends as listed below. PSA Smith has been counseled in the past for abusing sick time and appears to be falling back into the same trend.
  - o 9/14 PSA Smith called in Sick
  - o 9/15 PSA Smith used Annual Leave
  - o 9/16-9/18 PSA Smith had RDOs
  - o 9/19 PSA Smith used Annual Leave
  - o 9/20 attempted to call in sick and was ordered by Sgt Negron to use emergency leave. PSA Smith ignored Sgt Negron and still used sick time on Kronos.

#### White, Richard

From:

White, Richard

Sent:

Wednesday, August 10, 2022 6:17 PM

To: Cc: Smith, Takera Rodriguez, Marc

Subject:

FW: Report 422208-034189

See me at 0600 hours in the briefing in reference to this incident.

From: Erin Straka <hopester147@att.net>
Sent: Wednesday, August 10, 2022 6:15 PM
To: White, Richard <RWhite@sunrisefl.gov>
Subject: Fwd: Report 422208-034189

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Here is the email I sent. My cell phone number is 954-296-3932. Thank you for your assistance. Sincerely, Erin Straka

Sent from my iPhone

Begin forwarded message:

From: Erin Straka < hopester147@att.net > Date: August 9, 2022 at 7:10:43 PM EDT

To: TSmith@sunrisefl.gov

Subject: Report 422208-034189

#### Hello!

This is Erin Straka, the driver who was rear-ended next to the Chili's at the corner of Flamingo Road and Sunrise Boulevard yesterday, 8/8/22, near 1 pm. I wanted to inform you that I have notified my insurance company, Progressive, about the accident, and they have confirmed that the at-fault driver has no active insurance with them. My understanding from you yesterday was that both of us had Progressive insurance, and thus that my insurance could recover both my deductible and total coverage from her policy since she is at-fault. I am not sure what she told you (as she talked to you for quite a while—both when you first arrived and when she was outside your car), but I would like this information reflected on the report.

I would also like to confirm that she will be cited for not only causing the accident but also for not carrying insurance, which I know carries a fine and a suspension of her license.

If this is not the case, I would like to know who else I can speak to.

Thank you.

Sincerely, Erin Straka

Sent from my iPhone

## **Shift Note**

**Officer: PSA Takera Smith** 

**Date:** January 4, 2023

Case: 42-2301-000954

Location: Sunrise Public Safety Building

Shift / Zone: Front Lobby Desk Duty

#### Reference:

Code of Conduct and Ethics - 19.6.3.4. In serving the public, members will be attentive
and take suitable action in all situations where some official action would reasonably be
believed appropriate, to include reports, complaints, inquiries, and other requests for
service.

#### **Notes:**

On January 4, 2023, Stephanie Anello responded to the Sunrise Public Safety Building to obtain assistance on a delayed crash from December 31, 2022. Anello spoke with PSA Smith and attempted to make a report or receive guidance and was turned away by PSA Smith. Anello stated that PSA Smith advised her that because the crash was delayed, PSA Smith cannot help her and provided a case card.

It should be noted that Anello's vehicle received approximately \$8,000 worth of damage. The Sunrise vehicle crash guidelines state that if a vehicle crash results in damage over \$500, then a law enforcement crash report will be taken.

Had PSA Smith taken the time to listen to Anello, she would have discovered that a report was needed.

ReFused 1-9-23 //2-3523

Interviewer: Major Keven Sweat

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Case # Pre-D Hearing Smith, Takera

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1		
2		
3		
4		
5		
6		
7		INTERVIEW WITH TAKERA SMITH
8		Q=Major Keven Sweat
9		Q1=(Ed Morton)
10		Q2=(Luis Rivera)
11		Q3=Robert Brushell
12		A=Takera Smith
13		
14		
15	Q:	Okay. Okay. My name is, uh, Major Keven Sweat. This will be a, uh, PD
16		hearing. Um, today is Wednesday, uh, January 18, 2023. The time is 10:58
17		am. This is a PD hearing for Takera Smith. Present is Takera Smith, the FOP
18		Attorney, uh, Robert Brushell, and couple other people in the room. Will state
19		their names?
20		
21	Q1:	(Ed Morton), Vice President.
22		
23	Q2:	Uh, (Luis Rivera), President of the Union.
24		
25	Q:	This hearing is, um, also being audio recorded. Uh, Ms. Smith, I want to make
26		sure you understand that your participation in this hearing is voluntary and is
27		your opportunity to present any information you believe the chief should take
28		into consideration before making a final decision. Uh, I will give you and you
29		attorney and your representatives the floor.
30		
31	Q3:	I just want to say - I'm - I'm Robert Brushell. Good morning. Today I'm - I'm
32		representing the Sunrise General Employees Union, which represents, uh, the,
33		uh, um, the - the public service, uh, aids as well. So, um, so we just - we thank
34		you for the opportunity. What we're trying to convey today is we have an
35		employee that started off as an Explorer for Sunrise Police Explorer. She
36		wants to keep her job. She likes the job, enjoys the public and wants - and
37		wants to keep the job. And I think that's impor- important as opposed to
38		someone who it - it's not the job for them. They don't want it. They don't care.
39		She cares and wants to keep the job. So I want to - these discussion points that
40		we may have, I - and - and I know necessarily, even though we- it's recorded,
41		have no back and forth or any discussion. It could be a little more relaxed if -

if - if you care to, Major. Um, she wants to do whatever it takes to remain.

42

Interviewer: Major Keven Sweat

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Case # Pre-D Hearing Smith, Takera

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And -and - and I've read the memorandum. I haven't read the entire file. Uh, we understand there are issues. I think there are a lot of issues that can easily be worked out, um, and have been worked out. And so we have to get to a certain point where, um, is she worth saving and continuing, and do we give her an opportunity? So we understand the temperature of what this - this is. We're not - I'm not - it, uh, I hope you're not here, and we're down here talking about something else. I think we understand that termination is on the table. It's a realistic possibility, and we want to avoid that. Okay. Q: And so that - that level of communication, at least the employee, understands Q3:

where she is on the chess board, so - so to speak.

Understood.

Q:

Q3:

Q:

Q3:

So we're appealing to your discretion. We're appealing to the chief's discretion. And - and with that, I think perhaps there should be a, you know, a little, uh, an understanding that at least we're understanding each other, okay, about where we are. So we have someone who's been here for a while, since 2016. And like I said, was an Explorer before- beforehand. There are - there were - there were issues. I think things like dress and earrings and things can instantly be don't wear earrings, don't wear the wrong earrings, she's not wearing any earrings. These are things that are instant solves, like saying - telling an officer shave, you know, as long as you shave, we don't have an issue anymore.

Correct.

You know? So do that. That's an easy solve. When we get into even radio stuff, you know, I - I don't want to go well that guy speeds too. You know? That's not a defense. But get on the radio, if you're taking a lunch break, if you're doing this, get on the radio, everybody has to do that. That's also, you're either gonna do that or you're not gonna do that. It's like I said, you're either gonna shave every day before work or you are not. And that's an easy thing to determine, right? Either they are or they aren't. Right? Um, so I think that is something where, I'm getting to the point where it's like, if you get - give someone an opportunity, the last opportunity, that it's an easy measure for the - for the - for the very black and white objective, did you do it or did you didn't do it? Are you wearing inappropriate earrings or are you not wearing an inappropriate? Did you - did you take your lunch on - on the radio or did you not take your lunch? Like these are you either did, or you didn't, and it's black

Interviewer: Major Keven Sweat

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Case # Pre-D Hearing Smith, Takera

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and white. Um, I think the other - the other, um, you know, report writing and 85 86 policies and procedures, I spoke to her yesterday. You can take her at her word. And certainly at some point, if you want to have a conversation, let's 87 88 have this conversation, 'cause I'm saying it's about the discretion. So there's nothing - in our opinion, we don't think we can do worse. We think we're 89 90 trying to convince you to - to give room here and - and give another opportunity. She says, I've been carrying my manual, the - the statutes around, 91 92 the policies and procedures. I alerted her to - I - you - you may - you probably don't know this, but every time a lawyer joins, uh, a federal bar, like the 93 federal court system, they give you a book called Strunk and Whites Book of 94 95 Grammar. And they're say, you know, and - and I said it to her, like, I'm not trying to offend you. We get it. Um, to tell the difference between there, their, 96 and they're. You know? This, you know, uh - uh, what's the proper, when do 97 you say good, when do you say well, when do you say - so you present 98 yourself in your writing to the court in a way where they go, oh, this guy is an 99 educated lawyer, as opposed to some, uh, someone who is not. Um, told her to 100 order it. Get it. Every day they give you it. Now I just looked at it online. It's 101 like every day they'll give you a tip. If they have problems with your report 102 writing, and they don't like the grammar in your - or you typos, get better at it. 103 Don't just - it's not always about energy. It's about, you know, wanting it. 104 Wanting it is not enough. Doing something about it is doing something about 105 it. And I will tell you that we had a long conversation and she does want to do 106 better for what, you know, for what that's worth at this point. She wants to do 107 better, be better, enjoys being with the public, and I'll let her - her speak to 108 that. Um, some sergeants, it looks like in her history, she did well with. Um, I 109 will tell you, um - um, I spoke to Sergeant (Agron) who said, "I knew her 110 when she was an Explorer. Uh, and when she worked for me, it was fine." 111 Um, he was in con- you know, he was in charge at some point in his career 112 over the - over the, um, the aids. And he said, "It's fine." Maybe some 113 sergeants just are, you know, less, you know, formal discipline than others. I 114 don't know. And - and it's not a criticism one over the other. Um, but there are 115 some that she didn't do well with. And I think, um, we had discussion about 116 that. You know? So you don't like the coach that you're playing for. You still 117 gotta swing the bat and get on first base, you know, whether you like - like the 118 person or not, or whether they motivate you sufficiently or not. Um, and so 119 we've had these, uh, we've had these conversations. Um, I know this relation, I 120 - I think the relationship of the police department and the collective bargaining 121 agreement for the - for the general employees that the police department, the 122 chief has the ultimate decision. I think that's new maybe in the last year or so. 123 Um, and so they're used to dealing with HR. But I was - I want to give an 124 invitation that you can pass along. Sometimes, um, reaching out to the union 125 and going this - this one is - is heading down a dark path. You need to -126

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Case # Pre-D Hearing Smith, Takera

127 128 129 130 131 132 133 134 135 136 137 138 139 140 141		maybe if you get involved, union, and talk to this person, this employee, things will improve instead of getting to the formal, uh, the formal approach. And maybe it's because you got, you know, there's cops and - and general employees are not - you don't interact at the same way as one police officer does to another someone in the chain of command of the police department. But I'm encouraging it. Um, to reach out to, um, the, you know, any union, uh, you know, any officer of the union to say, "Hey, heads up. You got a real problem. You know? Someone's heading towards - just heading towards the dark path, uh, um, here." And so that's it. We are - I'm not here to argue, oh, this - this in the report is ridiculous or wrong. Or, um, like I said, we're appealing to your discretion. If - I encourage you to get a feel for her or get - or talk to her about something, um, and - and see if we can - I - I - I - I - our - naturally our request is to save her and not terminate her. Um, and she can tell you why.
142	Q:	Understood.
143		
144	Q3:	In one sec. Okay?
145	•	TT 1
146	Q:	Understood.
147 148	Q3:	Do you wanna say a few words on
149	QJ.	Do you wainia say a few words on
150	A:	Yes, yes, yes
151	•••	, <b>,</b> , <b>,</b>
152	Q3:	uh, on that?
153		·
154	<b>A</b> :	absolutely. So, um, as I was telling the lawyer and myself, I have accepted
155		my shortcomings and I take full responsibility for the things that I have done.
156		Um, but when I tell you, I enjoy - I really enjoy serving the people and serving
157		the residents in the City of Sunrise, each call that I go on, I try to give my best
158		ability. Um, and, uh, there's - there's nothing else I - I can see myself doing,
159		from my heart. I really enjoy helping the people. I enjoy doing these
160		accidents. There's - there's - there's not a day I don't wake up and not enjoy
161		coming to work.
162	_	
163	Q:	Okay.
164	<b>A</b> .	And I have I have I I I I I would mailly like if I can get one final last
165	A:	And I just - I just - I - I - I - I - I would really like if I can get one final last
166		chance and I will prove myself.
167	0.	Okay.
168	Q:	Onay.

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Case # Pre-D Hearing Smith, Takera

169		
170	Q3:	Are there any questions, or anything
<b>17</b> 1	-	
172	Q:	No. I mean, again, so I'm just here to facilitate the PD hearing. Um, and based
173		on put my recommendations, uh, in writing to the chief, and obviously he
174		makes the final decision here, um, of what's gonna happen with, um - um,
175		with Takera Smith. Um, does anyone else have anything else to say?
176		
177	A:	Some - some - some - some, uh - uh, a c- a few things that I have been doing,
178		I reached out to Earl and I got the statute book. I've been - all the calls that we
179 180		handle, I have been, um, studying it more in depth, as far as the property damages, the, uh, the Florida traffic crash, number one, um, just so that I don't
181		make the mistakes that I have in the past. And, um, the policies and
182		procedures, I have been trying to read up on more and more and more, and
183		each day, if it's gonna make me a better person, I'm willing to do it. And I
184		will.
185		
186	Q:	Yeah.
187	•	
188	<b>A</b> :	I will. I will make changes. No ifs, ands, buts about it, this job and being a - a
189		- public service had - public service aid has made me an overall person in my
190		entire life. And there's - there's - there's nothing else I can see myself doing. I
191		really enjoy being the service aid and being an employee fc. the City of
192		Sunrise.
193	0	Olera Andrew heath of the bear married the sum the symite sum and such as
194	Q:	Okay. And you - both of you have received the, um, the write-ups and such as
195 196		well, and reviewed 'em?
190	Q2:	I didn't personally get one. We had - Ed got one yesterday.
198	QZ.	Tuidit personany get one. We had " Du got one yesterauy.
199	Q1:	I haven't even picked it up yet.
200	<b>~</b>	2.m. o o com promou no ap you
201	Q2:	Right. I wasn't able to look at that or review that at all, actually. Uh, I know
202	•	Ed did and - or Robert also did.
203		
204	Q:	Yeah. Just
205		
206	Q2:	I just haven't had a chance to look at it.
207		
208	Q3:	That's what I'm saying. I got - I got this, the memorandum, um, but not like
209		the - the whole file of it. Like I
210		

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Case # Pre-D Hearing Smith, Takera

211	Q1:	Rob?
212 213	Q3:	Yeah?
214	<b>Q</b> 3.	1 can:
215	Q1:	Check behind there. There's other stuff.
216	<b>V</b> 1.	Check Comma diolo. Thore a calci starr.
217	Q3:	Oh, is there?
218	<b>4</b> 5.	
219	Q1:	Yeah.
220	<b>~··</b>	
221	Q3:	Okay.
222	ζυ.	Vy.
223	Q1:	I think that's where all
224	<b>V.</b> .	2 Marian Maria Waller
225	Q3:	(Unintelligible). Right.
226	ζυ.	(
227	Q:	So again, not - not getting too much into it, um, but there was, um,
228	Α.	performance improvement plan that was put out, or set forth, um, in February
229		2022. Um, is everyone here aware of that as well?
230		2022 011, 15 0 001, 010 1010 01 11110 01 11110 115
231	Q1:	No. I just was
232	Q1.	1101 I just Wasiii
233	Q:	Okay.
234	٧.	ond).
235	Q1:	(unintelligible).
236	Q1.	(difficonigiolo).
237	Q3:	We're aware
238	<b>Q</b> 3.	Wold aware
239	Q2:	Uh, that was
240	Q2.	On, that was
241	((Crosstalk))	
242	((Clossiaik))	
242	02:	I was told that the first, uh, you weren't here present, but yeah, that first
	Q2:	meeting, I remember them talking about that.
244 245		meeting, I tememoer them taking about that:
243 246	0.	Okay.
	Q:	Okay.
247	02.	Uh, so when they, uh, brought me in, I wasn't even supposed to be there,
248	Q2:	actually. But I was with human resources was here, and, uh, my aide and all
249		that. And, uh, he explained a few things that - that they had done as far as, uh,
250		performance. I don't know what was the result of all that was.
251		performance. I don't know what was the result of an that was.
252		

Interviewer: Major Keven Sweat

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Case # Pre-D Hearing Smith, Takera

252	0.	Olray
253 254	Q:	Okay.
255	Q2:	But
256	Q2.	Dut
257	Q3:	This was when the, uh, there was another PSA that was, uh, riding along with
258	QJ.	her for a period of a month.
259		not for a portou of a monat.
260	Q:	That was part of it.
261	٧.	The was part of its
262	Q3:	Yes.
263	<b>Q</b> 3.	1 00.
264	Q:	Um
265	٧.	Oni
266	Q3:	And
267	<b>Q</b> 3.	2 Midere
268	Q:	and it's - it's pretty
269	<b>ν</b> ·	
270	Q3:	Yeah.
271	ζυ.	
272	Q:	it's spelled out here. And again, I'll get you copies of - of such.
273	•	
274	Q3:	What's the date on it?
275		
276	Q:	Um, maybe - well, this is, um, for the hearing itself. The notice for the
277	-	hearing. It kind of spells it out.
278		
279	Q3:	Yeah.
280	-	
281	Q:	In here. Uh
282		
283	Q3:	The January 5 memo that
284		
285	Q:	Yeah. So February 22.
286		
287	Q3:	Mm-hm.
288		
289	Q:	And it was 108A, um, PIP. And it basically, uh, ho- outlines, um, what
290		occurred in the - in the - that time. Um, so again, I'll
291		** 1 d d d d d d d d d d d d d d d d d d
292	Q3:	You know, the one thing that you may not know off the top of your head,
293		we've confirmed, do you rem- the - the - that she was at one point, uh, an
294		employee of the month. So I don't know why this fell off.

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Case # Pre-D Hearing Smith, Takera

295		
296	Q:	And - and when
297		
298	Q3:	Um
299	<b>\</b>	
300	Q:	when was that?
301	<b>ν</b> .	
302	Q3:	When was that?
303	<b>Q</b> 3.	Whon was that:
304	A:	Um, August 17, 2018. Sergeant (Negron), uh, nomin- nominated me. Um, not
	A.	
305		only did he nominated me, he sent a letter of accomodation to the police, uh,
306		the chief of police.
307	_	
308	Q:	And what was the reference on that one?
309		
310	A:	The - for the accommodation?
311		
312	Q:	Correct.
313		
314	A:	For a hit-and-run. A hit-and-run that, um, a hit-and-run that I, uh, investigated
315		where a lady called in, uh, stating that her vehicle was struck. I - I obtained all
316		the information. I ascertained all the information, uh, for her. After getting all
317		the, um, the - the information, I, uh, patrolled the area a little bit longer. And
318		patrolling the area, I found the car. I called it in, uh, asked for an officer to
319		respond. I knocked on the door, made contact with the possible, trying to
320		attempt to figure out who was the possible driver of the - that vehicle. And,
		• •
321		um, from there, we were able to solve that case.
322	0	Ohan IIIh and
323	Q:	Okay. Uh, good.
324		THE THE STATE OF T
325	Q3:	Yeah. Uh, just a minor point on - on the - on the - the PSA ma- uh, from her
326		perspective, it seemed like everything was going well with the - with the PSA
327		that was riding along with her. And then the results of the reporting was
328		different. And so I don't know why there was miscommunication. I'm not
329		taking sides, 'cause I don't know who the, you know, I don't know the other
330		one and I don't know her well enough to say to you, well, what she's telling
331		me is gold. But I will say that there - that she is - was genuine - and Ms. Smith
332		was definitely genuinely surprised because each day they would have a
333		conversation about what's going on and how she's performing. And it just
334		seemed to be a disconnect, um, on what their conversation, their oral
335		conversations were vs. the ultimate outcome. So, um, like I said, if you - if
336		you get a good example of good work on a particular time, like what
550		1 am Dan m Dans attention of Boom are a barragam arrest

Interviewer: Major Keven Sweat

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Case # Pre-D Hearing Smith, Takera

337		happened? And I don't know. Like what - what - why does somebody go from
338		being competent to suddenly incompetent when the job is the same? There are
339		several, you know, there are several answers to that, generally speaking. But I
340		don't know what - what it is in this particular case.
341	<b>A</b>	<b>V</b> 71.
342	A:	Yeah.
343	02.	Dut I think if you have somehody whole I don't know it it it estansibly
344 345	Q3:	But I think if you have somebody who's - I don't know, it - it - it ostensibly sincere about keeping the job, I'm asking for the benefit.
346		sincere about keeping the job, 1111 asking for the benefit.
347	A:	There's one thing I would like to say. Um, no matter which servi-it - service
348	л.	aid it is, I mean, um, from all of us, whatever advice they give me, I take it. I
349		try to learn from what they're telling me and, um, PSA, uh, (Nora Carla), she
350		did advise me that, you know, I have the capabilities of doing the job. I'm -
351		I'm - I'm very good at it. However, she does - she - she did point out
352		particular pointers to (Kara), just be more proactive, take more calls when,
353		um, when, uh, these calls come out, hop on it and - and just be more proactive.
354		That's all I want you to do. Everything else, you - you have it. Um, and, you
355		know, all - everything that she have taught me within that month, I did - I did
356		take on.
357		
358	Q:	Okay. Very good.
359		
360	<b>A:</b>	And all the service aids, I work really, really well with them. There's no
361		service aid I have anything bad to say. Um, you know, if they call me, I call
362		them. There's - there's absolutely not one service aid I do not get along with.
363		And we -we work well. I can work well with each and every one of 'em.
364	•	
365	Q:	Okay. Good.
366	<b>A</b> .	On any call. Absolutely.
367 368	A:	On any can. Absolutely.
369	Q:	Okay. Anything else?
370	Q.	Okay. Allyuling olse:
371	Q3:	That's it. We're good.
372	<b>~</b> 2.	
373	Q:	All right. Um, we will go ahead and stop the proceeding. It is now 11:17 pm.
374	•	
375		
376	This transcript ha	s been reviewed with the audio recording submitted and it is an accurate
377	transcription.	-
378	Signed	