



New Utility Bill Payment System

The City of Sunrise is in the process of implementing a new Utility Bill Payment System that will be easier to manage online and offer several new benefits and options. Please read below for a sneak preview of these exciting features and stay tuned for future announcements.

1 Convenient recurring credit card payments

Adding to the current payment options for Sunrise Utilities customers, the upcoming improvements to our system will offer the benefit of adding a credit card as a default payment method for your account to enable recurring payments for each new monthly bill.

2 Online account management improvements

Sunrise Utilities customers are already used to getting great support from our helpful customer service team by phone, email, or in-person. Our upcoming system enhancements will include an improved online platform to help you manage your Sunrise Utilities account remotely from anywhere in the world! You'll have convenient access to bills, usage history, and other important account information.

3 A more detailed and transparent bill format

You asked and we listened! Upon the roll-out of our new Sunrise Utility Bill Payment System, all customers will have the benefit of a more detailed bill format to include the last 12 months of water usage for comparison purposes. Take a more detailed look at features of our soon-to-be upgraded utility bill.

4 A paperless digital e-bill option

Whether it's for simple convenience or to save paper, we'll have you covered with our upcoming paperless digital electronic bill (e-bill) that can be set up to email directly to your preferred e-mail address. Many customers will prefer the enhanced security that an electronic bill can provide, since the e-bill option avoids sending sensitive account data through the mail. Digital e-bills also speed up the delivery of your bill and reduces the carbon footprint, putting your latest account information in front of you as soon as it is available.



DECEMBER 2020



NEW ONLINE UTILITY BILLING!

New Utility Bill Features

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NEW UTILITY BILL PAYMENT SYSTEM

You asked, we listened!

The City of Sunrise is implementing a new utility bill payment system that will be easier to manage online. The upcoming system will offer several new benefits:

- An option for convenient recurring credit card payments
- An improved online platform to manage your account
- And a paperless digital e-bill option



Charge Description	Meter Number	Previous Read Date	Current Read Date	Previous Reading	Current Reading	Read Code	Usage (1,000 gals.)	Charge Amount							
WATER								37.23							
WASTE WATER								46.32							
MUNICIPAL WATER TAX								3.72							
WATER METER READS & CONSUMPTION															
	11005190	05/04/2020	06/04/2020	536	540	A	4								
	06/20	05/20	04/20	03/20	02/20	01/20	12/19	10/19	10/19	09/19	08/19	07/19	06/19		
	4	5	5	3	5	5	2	4	5	4	3	2	4		
GARBAGE														0	16.52
RECYCLING														0	3.00
STORM WATER														0	8.63

Charges sorted by category*

Compare your usage history by month

This code indicates the type of meter reading that was done

Payment information / Delinquency notice

Meter reading code keeps you informed

Convenient bill summary outlines your account

*** WARNING - DISCONNECTION NOTICE ***		READ CODE	Total Current Billing	115.42	Current Billing
\$378.93 is the total amount past due. If this is your first notice of a past due balance, you must pay by Dec 31, 2020 to avoid DISCONNECTION. If you were noticed on a previous utility bill, you must pay immediately, as you may be disconnected AT ANY TIME. If you are disconnected, you will be assessed a service charge.		A = Actual	Previous Balance	0.00	Previous Bills
		E = Estimate	Adjustments	0.00	
		F = Final	Less Payments Received	0.00	
		W = Water Co. Estimate	Total Due	\$115.42	Total Owed



10770 W. OAKLAND PARK BLVD.
SUNRISE, FL 33351-6816

UTILITY BILL REMIT PORTION

Please write your Customer Number - Account Number on your check and enclose this portion of bill with your payment.

Service Address	Bill Number	Customer Number - Account Number	Due Date	Amount Due
123 Sunrise Blvd.	1000118	526979 - 39298	06/30/2020	\$115.42

For assistance or to provide instructions about your account, check this box and write on the back of this statement.

AMOUNT OF PAYMENT:

Make checks payable to: City of Sunrise

*Billed services will vary based on City or Jurisdiction.

Invoice layout and features subject to change