

STEP ONE – GO TO THE FEMA WEB PAGE

[Apply for Assistance | FEMA.gov](#)

www.fema.gov/apply-assistance ▼

This page provides information and guidance for disaster survivors who want to apply for assistance related to a federally declared disaster. It includes a link to ...

STEP TWO – CLICK APPLY

Apply for Assistance

This page provides information and guidance for disaster survivors who want to apply for assistance related to a federally declared disaster. It includes a link to complete an application for FEMA assistance, a list of items you need when you apply for FEMA assistance, and the phone number for FEMA if you cannot complete an application online. If you need immediate assistance call 911.

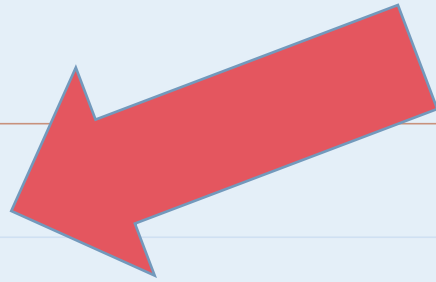
> [Expand All Sections](#)

> [Apply Now](#)

> [Documents And Materials You Need To Apply](#)

> [Additional Information](#)

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STEP 3: CLICK ON “Disaster Assistance.com”

✓ Apply Now

Visit DisasterAssistance.gov to apply for assistance online. If you experience difficulty applying online, you may also call (800) 621-3362 / TTY (800) 462-7585 to apply during standard hours of operation (7 a.m. to 11 p.m. Eastern Time), 7 days a week. You can also check your application status at DisasterAssistance.gov. Survivors have 60-days from the date of a declaration for Individual Assistance to apply for assistance.

Please note that if you are eligible for an Individual Assistance grant you are not required to pay back the grant to FEMA. There is no income threshold for Individual Assistance grants, but you may be referred to the Small Business Administration (SBA) for a low interest disaster loan to assist in your recovery. These low interest

STEP 4: WRITE YOUR ADDRESS AND “APPLY ON LINE”

The screenshot displays the DisasterAssistance.gov website interface. At the top, the URL is <https://www.disasterassistance.gov>. The site logo reads "DisasterAssistance.gov" with the tagline "ACCESS TO DISASTER HELP AND RESOURCES". Navigation links include Home, Get Assistance, Information, About Us, and Help. A news banner mentions "Hurrucanes Harvey and Irma".

The main content area features a map with a red location pin. A text box prompts the user to "Enter your full address to see if your area has been declared for assistance". The address "10440 West Oakland Park Blvd., Sunrise Florida 33351" is entered into the input field. A blue "Look-up" button is positioned to the right of the input field. A red arrow points from the "Look-up" button towards the "Apply Online" button in the footer.

A note below the input field states: "Note: Your address and personal data will not be stored." A second red arrow points from the "Apply Online" button in the footer towards the "Look-up" button.

The footer contains three main buttons: "Find Assistance" (with a magnifying glass icon), "Apply Online" (with a clipboard icon), and "Check Status" (with a checkmark icon). A browser menu is open on the right side of the page, showing options like "New tab", "History", "Downloads", "Bookmarks", "Zoom", "Print...", "Cast...", "Find...", "More tools", "Edit", "Cut", "Settings", "Help", and "Exit".

STEP 5: TYPE CHARACTERS (THIS IS TO MAKE SURE YOU THIS IS NOT A ROBO-CALL TYPE APPLICATION)

If you cannot view the image for any reason, please [click here](#) to proceed.

Please type the characters appearing in the picture or return to the [Home Page](#) to cancel.

Note: You can try no more than three times. This is your first try.

sharter

[Cancel](#) [Reset](#) [Submit](#)

STEP 6: NEED TO HAVE SOCIAL SECURITY NUMBER, FINANCIAL INFORMATION (INCOME, PHONE NUMBER AND ADDRESS OF THE DAMAGE DWELLING, INSURANCE INFORMATION (POLICY COVER PAGE AS A MINIMUM, PEN AND PAPER)

ALSO,
ELECTRONIC
WOULD
BE
DEPOSITED
IF THEY ARE
GRANTED.

Disaster Assistance Center

Español

English

If you are a disaster survivor, you may qualify for federal assistance.

The registration process will take 18-20 minutes. The process is authorized by the Office of Management and Budget under Control number 1660-0002 with an expiration of November 30, 2017.

- If you are applying for both home and business disaster assistance, complete one registration to cover both.
- If you are applying for multiple disasters, you will need to complete a registration for each disaster.

Have the following available to complete the registration process:

Social Security Number (SSN)

- The primary applicant's SSN or
- The SSN of a minor child in the household who is a U.S. Citizen, Non-Citizen National or Qualified Alien.

(NOTE: If you, your co-applicant, or a minor child in the household are a U.S. Citizen, Non-Citizen National, or a Qualified Alien and do not have a social security number, FEMA will not be able to complete a registration. The Social Security number is required for Identity Verification purposes.)

If registering for a business, the SSN of the person responsible for the business is required.

Financial information

- Family's total gross household income at the time of the disaster.

Contact Information

- Address and phone number of damaged dwelling.
- Current mailing address and phone numbers where you can be contacted.

Insurance Information

- Identify the types of insurance coverage you have.

Pen and Paper

- To record Registration ID number.

Electronic Funds Transfer/Direct Deposit Information

If you are determined to be eligible for assistance and would prefer funds be transferred directly to your account, you must provide the following banking information:

- Institution name
- Type of account
- Routing and account number

STEP 7: NO COMPUTER? NO PROBLEM!

If you need further information or assistance:

Call the FEMA Helpline at 1-800-621-FEMA (1-800-621-3362). This number is also for users of 711 or Video Relay Service (VRS). TTY users can call 1-800-462-7585. Helpline services are available seven days a week from 7 a.m. to 11 p.m. ET.

Call FEMA's Internet Help Desk at 1-800-745-0243. They are available 24 hours a day, 7 days a week.