

2015 ANNUAL REPORT



Message from the **City Manager**



Honorable Mayor and Members of the City Commission,

I am pleased to present the FY 2015 Annual Report of Accomplishments for the City of Sunrise, which includes highlights of the City's accomplishments and outstanding services during my first year as your City Manager. It's important for us to pause for a moment each year to measure progress and celebrate our successes. I am very proud of the accomplishments in this report and thank the City of Sunrise employees for their continued commitment to excellence.

I am honored to have a 25-year history with the City that informs my understanding of the quality services that our residents value, expect and deserve – from outstanding recreation programs and unforgettable special events to multimodal pedestrian connectivity and world-class police and fire-rescue service - Sunrise has it all.

Sunrise continues to be a community that draws engaged, committed and highly educated individuals who are attracted to a high quality of life. With a strong local economy, rising home values, quality schools, a low crime rate and an abundance of amenities and opportunities, the City is viewed as a highly desirable place to live and work. The intersection of innovation and entrepreneurship, combined with the City's financial stewardship, has positioned our community well for the future.

Sunrise is more than just a group of people who happen to live in the same city. We are a strong, proud, inclusive and thriving community that shares both challenges and successes. Moving forward together, our community will continue to be the place that you are proud to call home. I am especially proud of the hard work by our City employees, supported by a passionate Mayor and City Commission, all of whom are dedicated and unified in their desire to develop excellence and life quality in our great City. With a future guided by strong strategic planning, sound financial management, targeted economic development, and wise community investment, Sunrise is truly becoming a wonderful example of what a Broward County municipality should be. This report highlights our accomplishments and serves as a reminder that the best is yet to come!

2015




Richard Salamon
City Manager

“I look forward to building our future together.”





Investing in our **Future**

investing in our infrastructure

The City's Five Year Capital Improvement Plan demonstrates our commitment to a prosperous future through the strategic investment in our physical infrastructure to enhance and protect our valued quality of life. This focus on capital investment will serve as our blueprint for long term sustainability and success. Quality infrastructure leads to neighborhood enhancement, active and safe public places, and serves as an impetus for business development.

Capital improvement projects have been at the top of the priority list over the last several years. We have numerous projects in various stages of completion, from planning and design to permitting and construction. We consider each stage of completion a milestone and an accomplishment.



Replaced **8** Raw Water Wells



Purchased **16.52** Acres of Park Land



Resurfaced **10** Clay Tennis Courts



Added **4,200** Feet of Gas Lines
Along Hiatus Road



Installed **45,000** Linear Feet of
Water Main in Sunrise Golf Village





The following are highlights of our community investment accomplishments during the last year:

- As part of the City’s commitment to transportation and traffic improvements, the Oakland Park Boulevard Median Improvements project was completed. In addition, three other key projects made progress:
 - Design began for 2 Complete Streets projects to construct bike lanes on Sunset Strip from Sunrise Boulevard to Nob Hill Road and to develop a Complete Streets Pilot Project from NW 19th Street to NW 72nd Avenue (one of only two pilot projects in Broward County) - Sunrise has partnered with the Broward MPO and FDOT on this project.
 - FDOT approved design for bike lanes on NW 44th Street – from Pine Island Road to NW 117th Lane. This project is partially funded with a Transportation Enhancement Grant.
 - The Turnpike Authority initiated a Planning, Development, and Environment (PD&E) Study for the widening of Sawgrass Expressway from I-595 to State Road 441.
- Installed 45 new Montgomery Palms along West Oakland Park Boulevard and Nob Hill Road.
- Completed the Springtree Golf Course Fence project.
- Completed a porous pavement trail throughout Welleby Park using grant funds.
- Completed hurricane shutter upgrades at Fire Station 92.
- Completed replacement of the Civic Center roof (originally constructed in 1996).
- Completed the resurfacing of all 10 clay courts at the Tennis Center.
- Strategically acquired land throughout the City for redevelopment and to expand upon our already robust parks and recreation amenities.
 - Purchase of land along Sunset Strip for redevelopment
 - Purchase of 16.52 acres of land on Pine Island Road for a new athletic complex
 - Return of land previously transferred to Broward County, to be used for an expansion to City Park

investing in our infrastructure

- In 2015, two bond issues were approved: the \$70.1 million Special Assessment Bonds for the development and construction of two parking garages at the Sawgrass Mills Mall; and the “Partners in Play” \$37.6 million bonds for the development and construction of various city-wide parks, recreation, and leisure improvements throughout the City. The \$37.6 million is the first tranche of the General Obligation (GO) Bonds that were overwhelmingly approved in the November 2014 referendum.
- Design for numerous park renovation and expansion projects that were funded from the General Obligation Bonds began during FY 2015.
- In addition, several other capital improvement projects related to stormwater drainage and our natural gas service were completed. Drainage improvements were completed in the Twin Lakes neighborhood and along Josh Lee Boulevard. Gas service improvements include installation of a gas main extension along North University Drive to complete the east side loop of the gas system. This is a significant system improvement completing a supply loop of the entire east side of the gas distribution system. Another gas service capital improvement that was completed is a 4,200 foot 4” main extension along North Hiatus Road to support the load requirement for a new pharmaceutical packaging plant. These improvements significantly improve economic development opportunities within the City, making Sunrise an even more attractive place to work and to live.





investing in our water and wastewater facilities



Among the most critical capital improvements are projects related to the City's water and wastewater facilities. The City continues to be proactive in making infrastructure investments as recommended under the Water Distribution System Master Plan and the Water Integrated Resources Plan. These investments not only protect the City's valuable investment in its utility infrastructure, but also help to improve water quality, supply, and reliability for customers.

Below are some highlights of key projects in our water and wastewater facilities during FY 2015:

- Replaced eight (8) Springtree Biscayne aquifer raw water wells and enhanced operational instrumentation and controls on four of those wells.
- Completed security improvements at all three of the City's water treatment plants
- Installed a new potable water emergency interconnect with the Town of Davie's water system
- Awarded the contract and submitted permits for the construction of the 2 MGD reclaimed water treatment facility at the Sawgrass WWTP (to be completed in 2017)
- Neared completion of the Sunrise Golf Village Water Main Rehabilitation project, which removes and replaces approximately 45,000 linear feet of water main in the area generally bounded by Pine Island Road on the east, NW 19th Place on the south, Nob Hill Road on the west, and NW 26th Place on the north
- Replaced water mains and meters in the Park City Estates community, in Davie, where we serve approximately 1,200 mobile homes

investing in our open space

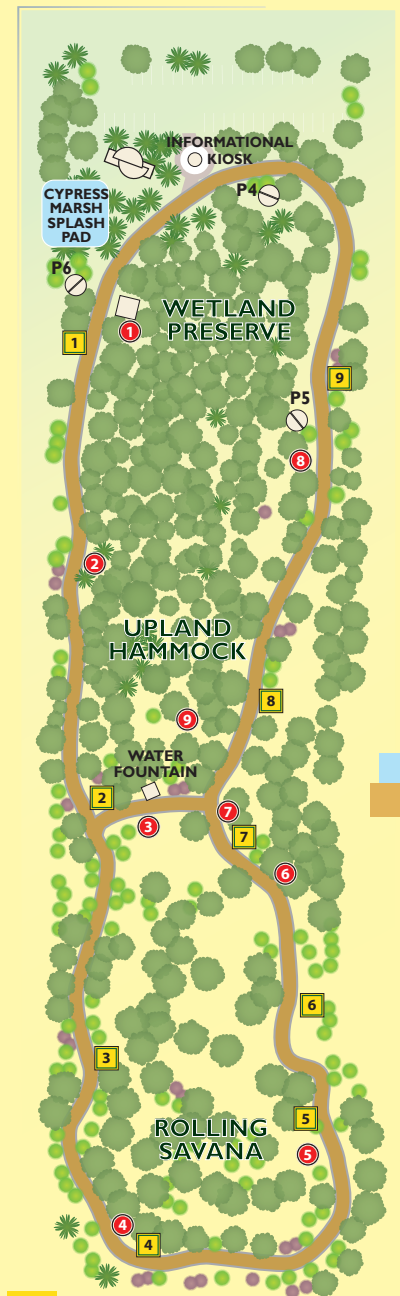


Splashpad at Cypress Preserve Park

Open space is the key to connecting with our natural and historic treasures. Connecting to everything around us and to each other, we learn to value our environment, our heritage, and our place in the world. We grow in awareness of our responsibility to protect and cherish these things through green practices and gentle use, increasing our desire to conserve what we enjoy today for future generations.

Parks are an integral component to economic development, as well as an investment in the arts and cultural growth within our community. Parks provide the setting for social events where people can connect with each other and participate in classes and group activities for personal enrichment. Parks also provide an investment in infrastructure needed to accommodate revenue generating sporting events and tourism, benefiting the local economy and community as a whole. Parks provide intrinsic environmental, aesthetic and recreation benefits to our City. They promote community health and wellness, enhance property values, attract visitors, and appeal to homebuyers. *They put the “Unity” in Community!*

- In 2015, we celebrated the Grand Opening of two new neighborhood passive parks. Each park was designed with sustainability and energy conservation in mind, including the use of solar lighting and recyclable and recycled materials to the greatest extent possible. The parks also preserve existing wetland areas and enhance existing vegetation with native landscaping.
 - *Oak Hammock Park*: Amenities include a playground, a chess patio, three pavilions, a walking/biking path, a boardwalk surrounding a bird habitat, an outdoor classroom, and restroom facilities.
 - *Cypress Preserve Park*: Amenities include an interactive water feature, a nine-hole disc golf course, three pavilions, a walking/biking path with fitness stations, and restroom facilities.
- Developed a Greenways and Trails Master Plan to improve existing connectivity between parks for all modes of transportation including bicycles and pedestrians.
- Completed the Welleby Park Trail Improvements project to provide direct access to Hiatus Road Greenway and meet the recreational needs of our increasingly growing and diverse community.



Cypress Preserve Park

Cypress Preserve Park



Oak Hammock Park



Sawgrass Sanctuary Park



investing in our community through leisure services



1,230 Pavilion Rentals



900 Meeting Hall Rentals



327 Free Swimming Lessons



25 Theatre Productions



3,169 Youth Athletics Participants



980 Summer Camp Kids



coaching. connecting. community.

As stewards of our future, the City is committed to leisure services and recreational activities for all stages of our residents' lives. Parks and recreation activities encourage healthy, active lifestyles as well as social development. Sound bodies and sound minds require physical activity and the chance to experience personal growth. Parks offer a wide range of activities suitable for all ages to get outside and get active - teaching positive lifestyle habits in areas from nutrition to physical activities to sports and life skills. On the next couple of pages you will find some highlights of our leisure services programs and special events during FY 2015.





special event programming

The City of Sunrise's commitment to provide quality, family-friendly activities for free or at low cost has been very successful and has been instrumental in fostering a special sense of community among residents.

Tunes 'n Trucks Concert Series

This hugely successful program boasted five concerts from January through May including tributes to Bruce Springsteen, the Beatles, the Eagles, Billy Joel and the music of the '60s, '70s and '80s. Monthly attendance was typically between 2,000 – 2,500 guests, even during inclement weather!

Music and Theatre

The Civic Center Theatre was host to 25 shows, including concerts, plays, dance performances and programming for children and young adults. Private theatre rentals in the Civic Center Theatre increased 35% from last year and produced over \$17,000 in revenue. The City of Sunrise served as an official venue for the Fort Lauderdale International Film Festival and held the Centerpiece Reception. This marked the City's third year of participation. In its 28th season, the Sunrise Symphonic Pops Orchestra held five concerts and collaborated with guest artists to perform musical selections in a range of genres, including jazz, rock, pop, R&B, opera, and Broadway hits.



Woodstock Arts & Crafts Festival

The Woodstock organization, in partnership with the Leisure Services Department, hosted its annual arts and crafts festival in Welleby Park. This two-day event featured handcrafted items, plants, international foods, and an appearance by Santa. The Woodstock organization donated a portion of the canned goods collected to the City of Sunrise Crisis Closet, which distributes groceries to eligible residents in need.

July 4th Celebration

The July 4th Celebration is the largest event hosted by the City of Sunrise. The FY 2015 event was comprised of several events throughout the day, including a parade along Sunset Strip, a Family Fun Day at City Park, and a Concert & Fireworks outdoors at the BB&T Center. The nighttime musical entertainment was a huge success with performances by Grammy-nominated *A Flock of Seagull*, followed by *The Fixx*.



Woofstock

Woofstock is the newest addition to the City's list of annual festivals. Held in February at Sawgrass Sanctuary Park, it's a day of fun for our dog friends and their owners. The event features live entertainment, demonstrations, food and retail vendors. Contests include "Grooviest Threads" and "Gnarliest Pet Tricks."



Outdoor Movie Series

The Leisure Services Department began offering a new concept for participants of our outdoor movie series. A drive-in movie featuring the animated film *Mr. Peabody & Sherman* was held at the BB&T Center's Parking lot during FY 2015. Over 2,000 participants attended the event and the feedback was outstanding! This new special event has become a regular part of our community engagement.

Seasonal Events

Seasonal events included our annual **Fall Harvest Festival** with costume contests, horse-drawn hayrides, and a pumpkin patch; and our **Winter Wonderland** with children's crafts, holiday treats, piles of snow, and pictures with Santa and Mrs. Claus. Special events such as these bring our community together with increased participation year after year.



Earth Day Festival

Each April, Sunrise celebrates green living with a free, family-friendly Earth Day Festival at Sawgrass Sanctuary Park. This day of outdoor fun is sponsored by the City of Sunrise Utilities Department and All Service Refuse.

Cultural Festival

The Cultural Festival is held each November in City Park. It is a family-friendly event designed to celebrate, highlight, and unify the diverse cultures in our City. The event focuses on the commonalities we all share: the importance of family, friends, a cohesive community, and preserving the legacy of our collective pasts. To this end, the festival showcases multi-ethnic foods, music, art, and dance. It features activities for children, live entertainment, and food and retail vendors.



education and enrichment



Community Chess Initiative

In 2015, Sunrise was named “**Chess City of the Year**” by the US Chess Federation. In addition, the US Conference of Mayors named Sunrise one of the “Most Livable” Cities in America on the strength of its scholastic chess program and Mayor Ryan’s support of community-based chess. Sunrise is proud to be a recognized leader in scholastic and community-based chess through programs such as:

Mayors’ Chess Challenge – This series of fun and friendly competitions unites elected officials, community leaders, students, families and chess players of all ages and abilities throughout Broward County in support of chess programs. Challenges are hosted by municipalities throughout Broward.

“Champions of Chess” Student Tournament – Sunrise began hosting its annual Champions of Chess tournament in 2012. In 2015, 80 students registered, representing children of all ages from elementary, middle and high schools.

Open-Play Chess – Each Saturday the City hosts free, supervised chess play in the lobby of the Sunrise Civic Center Theatre. This has been a successful program with many participants.



Summer Camp

The 2015 Summer Camp program hosted almost 1,000 campers at 13 camp sites. This year’s Summer Camp included the expansion of two sports camps, nine talent shows, a theatre production of “Honk Jr.,” and the addition of a Science and Discovery Camp.



Sunrise Leadership Academy

The City completed the sixth year of its award-winning Sunrise Leadership Academy, adding Nova to the program’s original triad of partner high schools: Piper, Western, and Plantation. Working with mentors from Florida International University’s Creative Writing Master of Fine Arts program, teens helped Sandpiper Elementary School’s entire fourth grade author a “Kids’ Guide to Sunrise.” The guidebook project culminated with a “Publication Celebration” at Sandpiper Elementary, complete with refreshments, autograph opportunities, and a Skype visit from professional children’s book author/illustrator Elisabeth Dahl.

“Lyrical Lounge” Teen Open Mic Nights

This innovative monthly program, launched in January 2014, continues to draw talented performers and supportive audiences. “Lyrical” boasts a true lounge-style atmosphere with décor sponsored by IKEA.



social services



The City's Social Services staff, based at the Sunrise Senior Center, distributed 175 **turkey baskets** and 75 **holiday food baskets** to low-income families during the holiday season. The Social Services team also organized a **Children's Holiday Party** for 88 children from low-income families. The DoubleTree Hotel donated the party's festive venue and delicious breakfast. Generous donations received from the community and Sunrise City staff members were used to provide each child with a bundle of wrapped, age-appropriate gifts.

recreational opportunities

Senior Center

In 2015, the City's vibrant Senior Center had 1,200 members and hosted several hundred non-member guests each month. The Center encourages personal growth, fosters active participation in the community, and helps members achieve and maintain an independent, healthy lifestyle. The Center offers leisure and educational programs, support groups, special events, trips and more. Popular programs include a monthly senior **cooking class** that enables participants to learn how to make new dishes, as well as to sample them. Sessions have been held at Sawgrass Sanctuary and Welleby Park to introduce seniors to the amenities offered at these facilities. And, thanks to a partnership with Baptist Health, the Senior Center was able to add three new free fitness programs: Zumba Gold, Senior Aerobics, and Tai Chi.



Adapted Recreation

Leisure Services works with governmental entities and community organizations to host a variety of adapted recreation programs for special populations. In FY 2015, events included a **Spring Fling Social** for adults with developmental disabilities and a **Back-to-School Teen Dance** for middle and high school students with developmental disabilities (in partnership with Broward County Parks & Recreation), as well as the **Eggstravaganza! Beeping Egg Hunt** (in partnership with Lighthouse of Broward).

Youth Soccer

The Sunrise Stings' under-14, under-15, and under-18 female teams won divisional titles at the 2015 Florida Youth Soccer Association's State Cup Championships. The soccer club has won 10 State Cup titles in the past six years.





Managing a Strong City

responsible and responsive government

The City of Sunrise is committed to responsible and responsive government, the hallmarks of “Good Government.” A significant component of responsible government is the fiscal stewardship of public funds. The City has had significant financial achievements over the last several years including maintaining a healthy fund balance during the economic downturn, receiving the Certificate of Achievement for Excellence in Financial Reporting Award from the Government Finance Officers Association (GFOA), receiving the Distinguished Budget Presentation Award from the GFOA for the first time, and receiving an AA rating with a stable outlook on the City’s General Obligation Bonds during 2015. Our financial plan is designed to advance the organization through the provision of optimum government services to our residents and strategically investing in our community to enhance the overall livability and health of the City of Sunrise, while maintaining a healthy focus on long-term financial sustainability.

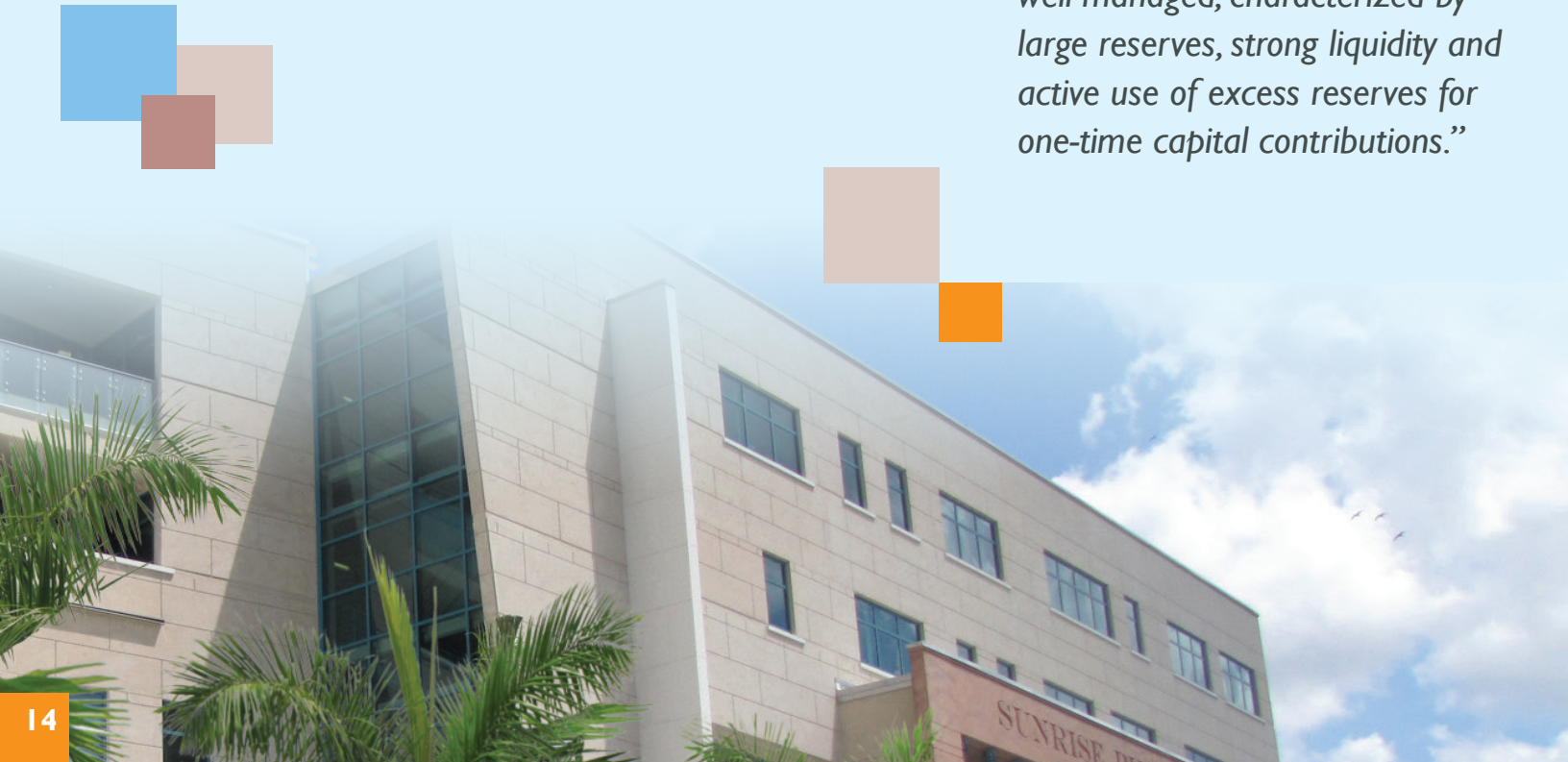
As City Manager, my goal is to provide a dynamic city organization that delivers the highest quality services to our residents in a cost effective manner. We are aligning priorities within the organization, adopting a cross-departmental approach to addressing issues, and managing within our means while strategically planning for the future. Sunrise residents can rest assured that their hard-earned tax dollars are being strategically parceled by the most capable team around.

Moody’s:

“The Aa2 rating on the GO bonds is based on the city’s solid current cash and fund balance position, modest debt position, sizable and diverse economic base, good management, and above-average fixed costs.”

Fitch:

“City finances have been well-managed, characterized by large reserves, strong liquidity and active use of excess reserves for one-time capital contributions.”



Highlights of key accomplishments during FY 2015:



Created a Self-Funded Health Insurance Plan for all health plan participants, designed to mitigate the increasing cost of health insurance

- Collected over \$600,000 through the Lien Amnesty program
- Collected over \$88,000 from registering 596 properties in the Abandoned Property Registry Program
- Collected over \$270,000 from the sale of surplus items
- Collected over \$217,000 from other liens and fines



Leveraged Funds through Grants and Sponsorships

- Fire - EMS Grant for purchase of equipment for mass casualty incidents - \$4,000
- Fire - EMS Grant for purchase of equipment for training - \$5,500
- Fire - UASI Grant for purchase of a hazmat suit - \$35,000
- Fire - EMS Grant for purchase of automated CPR devices - \$44,000
- Fire - FEMA Grant funding to upgrade the generator at Station 92 - \$135,000
- Fire - Assistance to Firefighters Grant for purchase of SCBA equipment - \$350,000
- Leisure Services - Community Foundation of Broward Grant for additional youth programming for the City's Word Up! Poetry Initiative program, including the Poetry Slam, teen writing workshops, and special projects with Sunrise public schools - \$15,000
- Leisure Services - Secured corporate sponsorships for special events and programs - \$43,000
- Police - Law Enforcement and Missing persons with Alzheimer's Disease Grant to increase awareness and provide resources to reduce risks - \$120,000
- Police - Department of Justice Grant to purchase bullet proof vests for law enforcement - \$18,000
- Police - Department of Justice Grant for overtime for community oriented policing operations - \$42,000
- Police - Florida DOT Grant to support high visibility enforcement for pedestrian and bicycle safety - \$14,000
- Police - UASI Grant for Hazmat equipment and forward looking infrared cameras (FLIC) - \$131,877
- Utilities - FDOT Grant for Sunset Strip improvements that should begin in 2019 - \$300,000

VOTE

Implemented the first early voting location in Sunrise during a general election

- Set up the Microwave (formerly known as Wi-Max) backup network for Public Safety and City Operations, including all the Fire Stations, Public Safety, City Hall, and Utility Administration buildings
- Created a Veterans Advisory Board. This 11-member Advisory Board recommends initiatives to encourage recognition and support of Veterans, Active Duty Personnel, Drilling Reservists and their families. The Board will develop information regarding available support services and organizations for referrals, advocacy groups, and support groups.



Created a Bicycle & Pedestrian Advisory Board.

This 11-member Advisory Board recommends initiatives to encourage bicycling and walking throughout the City. The Board will assist the City with creating plans and developing linkages for the possible inclusion or placement of bicycle and pedestrian facilities throughout the City.

- Supported the City's firm commitment to attract, retain and promote a quality workforce, through the hiring of several new Senior Management Team members:
 - City Manager
 - Assistant City Manager
 - Director of Human Resources
 - Director of Finance and Administrative Services
 - Director of Community Development
 - Director of Information Technology
 - Building Official



Successfully negotiated collective bargaining agreements with the Fraternal Order of Police for General Employees (FOPA), the Fraternal Order of Police, Inc. for Police Officers and Sergeants (FOP), and the Broward County Police Benevolent Association for Police Lieutenants (PBA). This includes implementation of a new second tier of pension benefits for all police officers hired on or after September 30, 2015. The new tier of pension benefits will provide the City with significant long-term pension savings and a sustainable pension plan for current and future police officers.

- Transitioned 12 Information Technology servers to a virtualized environment to save future costs for licensing, energy, and capital replacements

2015

CITY OF SUNRISE
annual report

economic development

Economic Development is key to the future of our great City. City leaders play a critical role in this effort by implementing a locally-based vision, coordinated with public policies. FY 2015 proved to be another banner year for Sunrise on the economic development front. The City continued to see strong interest from both US and foreign investment groups. Real-estate consultants seeking sites for corporate expansion continue to recommend Sunrise for all types of relocations including: major headquarter facilities, South American operations, hotel properties, regional offices, and small business startups. Our strong economic development program continues to create thousands of jobs and places millions of dollars on the county tax rolls.

Our City is home to Broward County's highest-occupied hotel for the third year in a row and we remain at the top of the list for many international investors seeking to acquire existing developments, vacant land parcels, and fully leased office buildings and retail centers to add to their portfolios. Our economy continues to expand and diversify because the word is out that Sunrise is a great place to do business.

Highlights of key accomplishments from our robust economic development program include:

- Relocating and expanding businesses absorbed nearly 150,000 square feet of existing space.
- Our office market vacancy rate fell below 10% for the first time in many years and our industrial vacancy rate dropped to a very tight 6%, one of the lowest in the nation.
- Sunrise issued 697 new business licenses in 2015 and 4,291 business licenses were renewed. In addition, 7,313 building permits were issued with a construction value of over \$380 million.
- Our Community Development Team reviewed 267 site and engineering plans.
- 325 units at Sawgrass Village by AMLI near completion in 2015.
- A Ribbon Cutting and Ground Breaking ceremony was held for Metropica, a \$1+ billion mixed use development with 1,250 residential units in high-rise buildings, 485,000 square feet of commercial space and 150,000 square feet of office space.
- The "Topping Off Ceremony" for Rick Case Automotive Group was held at their new \$20 million headquarters and state-of-the-art Kia car dealership. This new development created more than 200 jobs in Sunrise.
- Construction of the Portico development, with 417 luxury rental units directly across from Metropica is well under way.
- Construction commenced for the new regional headquarters for American Express. This new development will consist of two glass-sided buildings spanning 450,000 square feet on NW 136th Avenue, across from the Sawgrass International Corporate Park.



Artist Rendering of American Express Regional Headquarters

environmental sustainability: good and green

Sustainability has emerged as a best management practice for local, regional, state and federal government, as well as the private sector. For cities, sustainability is an approach to enhanced efficiencies through integration of environmental, economic and social considerations into programs, policy and planning. It is also an opportunity to engage the community – residents and businesses, in activities that reduce environmental impacts, conserve resources, save money, and contribute to making the community a healthy place to live, work, and play for current and future generations. We are steadily making progress and below are highlights of key environmental sustainability accomplishments during FY 2015:

- Incentivized 233 households to utilize natural gas appliances through our Gas Appliance Rebate Program
- Created the **Good and Green** Program to engage residents and businesses in resource conservation, stewardship and sustainability
- Incorporated Florida Friendly Landscaping into maintenance contracts
- Integrated Sustainability into Planning for the Sunrise Water Supply Plan, County Comprehensive Plan, and Climate Action Plan Update
- Conducted community outreach to connect residents and businesses to Naturescape & Conservation Pays incentives and tools
- Produced outreach materials for overall sustainability, water conservation, waste reduction, and recycling
- Produced Green School Resources with concentration on facility management and curriculum materials for the City's Education Advisory Board
- Participated in regional sustainability related forums such as Broward's Sustainability Stewards, Broward's Naturescape/Habitat Stewards, South Florida Regional Climate Compact; Florida Sustainability Directors' Network, and South Florida Clean Cities Coalition to bring best practices in benchmarking to Sunrise

2015

CITY OF SUNRISE
annual report

Maintaining a Safe and Desirable Community

Keeping our sunrise family safe

Public safety is important to us and the City of Sunrise believes strongly in providing state-of-the-art resources and training for all public safety personnel. As community developers, we look at safety as an integrated component of neighborhood development plans and continuously pursue relationships with our residents to ensure public engagement in public safety. Our Police and Fire-Rescue Departments are focused on strengthening their community partnerships, problem-solving skills, crime prevention initiatives, and protecting life and property for all City of Sunrise residents and visitors. Highlights of our Public Safety Departments include:

- The Police Department trained 30 officers in crisis intervention
- Fire-Rescue personnel saved an estimated \$31,813,750 in property
- A new training records management system was implemented for Fire-Rescue
- The Police Department Criminal Investigation Team had a clearance rate of more than 25%
- The Police Department Traffic Unit won 1st Place at the Florida Law Enforcement Challenge Awards and won a new 2015 Dodge Charger
- The Fire-Rescue Department purchased 2 new fire engines and 2 new emergency rescue vehicles
- The City security badging system was integrated to include all physical buildings and gate access into one system
- New cardiac monitors and defibrillators were purchased and placed on every emergency rescue vehicle to further enhance our life-saving capabilities in the field



Fire Station Trick-or-Treating. The City provides a safe and fun Halloween experience for children in preschool through fifth grade. City staff provides free shuttle service between our fire stations for children and their families in an effort to maximize their Halloween experience.

Community Engagement. Our public safety personnel continue to be very active and participate in the establishment of community/neighborhood associations. Members of the Police Department and Fire-Rescue Department regularly attend homeowners meetings to discuss crime trends, provide crime prevention strategies and present tips for keeping our homes and businesses safe.

National Night Out Against Crime. This national event is held annually at the public safety complex where nearly 3,000 visitors and 50 vendors come together to learn about crime prevention and public safety, and to meet and learn more about their local police officers and City officials.

Bike Unit Initiative. The “bike unit initiative” was established in March 2015 with emphasis on community policing and the importance of building a bridge of trust between the community and officers. This crime prevention initiative helps to foster positive one-on-one interaction with residents, and build relationships with law enforcement. During FY 2015, over 450 hours were dedicated to this project and more than 30 arrests were made, many of them for serious felonies.

Criminal Investigations. Detectives assigned to investigate non-drug related criminal activity greatly contribute to the success of the Department. These detectives utilize innovative investigative techniques and new technological resources to help solve crimes and prevent future criminal activity. Their commitment to excellence and protecting our City is evidenced by their outstanding clearance rates:

- Part One crimes (Homicide, Sexual Assault, Robbery, Aggravated Assault, Burglary, Larceny, Auto Theft, Arson) solved is 24.3%
- Violent Crimes solved is 56.0%
- Property Crimes solved is 21.9%



Habitat for Humanity. The City provided land and partnered with Habitat for Humanity to build 5 new affordable houses behind Sunrise Golf Village Park, which neared completion in 2015.



Swim Lessons. In a continuing effort to prevent childhood drowning accidents in our community, the City of Sunrise provided free swim lessons to 327 Sunrise children during FY 2015. In an atmosphere of patience and love, each child can learn to swim and build self-esteem while making extraordinary swimming progress.



innovative and engaged government

The City of Sunrise is committed to community engagement through high-touch interactions and high-tech options for the provision of customer service, along with web-based transparency. Technological options are fundamental to providing a robust platform for economic activity and personal interaction with our customers, both internally and externally. Our environment is shifting to one where technology is integrated everywhere we turn. We need to be able to respond and to keep up with the demand for more efficient, effective, and responsive services. Below are some highlights of key technological accomplishments during FY 2015:

- Installed and launched electronic customer sign-in software in the Building Division's lobby, enhancing the customer's experience and improving efficiency of the Permit Service Specialists
- Transitioned from paper-based to online applications for the City's job application process, accounts payable, payroll, journal entries, and cash receipts systems
- Implemented a more robust and efficient automated pre-employment screening process including enhancements to the verification of criminal background checks, driving history and physical requirements necessary to perform job duties



15,528 Online job applications received and reviewed



4,800 IT Department work orders

- Initiated the replacement of the City's financial and other systems to a new Enterprise Resource Planning (ERP) System and selected Tyler's Munis financial solution, which encompasses a wide range of public sector software needs including customer interaction software
- Installed wireless internet access in the sally port for the Police Department and for Fleet to expand productivity
- Utilized a global positioning system (GPS) to collect the locations of all 16,000 water and sewer system valves throughout the Utilities service area.
- Created a new sharepoint environment to house the City's intranet and enterprise document management system to centralize documents for ease of access and storage
- Initiated the transition from a paper-based time card system to electronic time-keeping through the utilization of Kronos software
- Implemented an IT service desk work order system to enhance self-service options, functionality, and to track requests for assistance for future training purposes





the best of the best

The Best of the Best: Our World-Class Community Achieves Worldwide Recognition. Sunrise offers its residents a variety of attractive, well-maintained neighborhoods - from private gated golf-course communities to quality rental properties. Sunrise also continues to provide its growing population with first-rate services, and is the county's recognized leader in providing quality-of-life facilities for residents. The City offers a wide variety of recreational opportunities, including a soccer club, golf course, a tennis club, playgrounds and municipal swimming pools - as well as a Senior Center and a Civic Center complex featuring a 300-seat theater, an outdoor amphitheater, an art gallery and banquet facilities. Sunrise is also home to eleven public schools, three post offices and a public library.

A great government organization is laser focused on customer experience and ensures excellence in service that is sustainable and contributes to the overall satisfaction of our residents. At first glance, it may seem that greatness is a matter of random luck, but in reality, we can discern consistent patterns that account for our distinct excellence.

- Named "Chess City of the Year" for 2015 by the United States Chess Federation (US Chess). The City was selected for this prestigious honor by the Executive Board of US Chess "in recognition of the positive impact [Sunrise] citizens have made on chess in America."
- Named one of the "Most Livable" Cities in America by the U.S. Conference of Mayors in 2015 based on the strength of our scholastic chess programs and Mayor Ryan's support of community-based chess.
- Playful City, KaBOOM
- "100 Best Fleets" Award
- Government Finance Officers Association (GFOA) Distinguished Budget Award
- GFOA Certificate of Achievement for Excellence in Financial Reporting
- Tree City USA
- EMS Accreditation from Commission on Accreditation of Ambulance Services
- Police Accreditation from the Commission for Florida Law Enforcement Accreditation (CFA). The CFA reviewed 260 Police Department standards and found that 100% of them were judged to be in compliance with their stringent benchmarks. The department's professionalism was acknowledged by the Commission's final report, underscored by the following quotations:

"It was apparent department members are all very knowledgeable regarding agency policies and procedures and adhere to them while performing their daily duties."

"It was obvious to team members that members of the department go above and beyond to deliver exemplary customer service to the citizens of the City of Sunrise."



2015

CITY OF SUNRISE
annual report



2015: a year in review

Our employees provide essential government services that improve, strengthen and protect our community. We pride ourselves in delivering high quality services to make Sunrise a livable and lovable community where people enjoy raising their families and planning their retirement. Below are some highlights of key services performed during FY 2015.



78,000 Calls for Police Service



7,113 Building Permits

11,364 Traffic Citations



24,911 Building Inspections



11,300

Calls for Fire-Rescue Service

4,800 IT Department Work Orders



Recorded 698 Documents in the Official Record of Broward County

five hundred ninety six Properties Registered in Abandoned Property Registry

6,597 New Code Compliance Cases



246 Engineering Plans Reviews



17,000 +

Code Compliance Inspections

forty five Development Review Committee Applications

788 Special Magistrate Code Compliance Cases



652 New Businesses

26 Homes Improved through CDBG, HOME and SHIP funding



2 First Time Homebuyers
Received SHIP Purchase Assistance

5,894 Lien Inquiries

598 Public Records Requests

310 Resolutions



50 Ordinances

200 Recruitments



15,528 Job Applications

171 New Sunrise Family Members

141 Internal Promotions



ninety eight
Special Event Applications

1,230 Pavilion Rentals



900 Meeting Hall Rentals



3,169
Youth Athletics Participants

633 Social Service Referrals



1,300 Facebook Fans



1,500 Twitter Followers



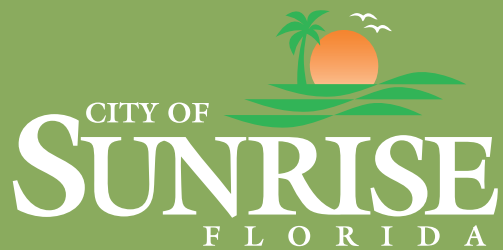
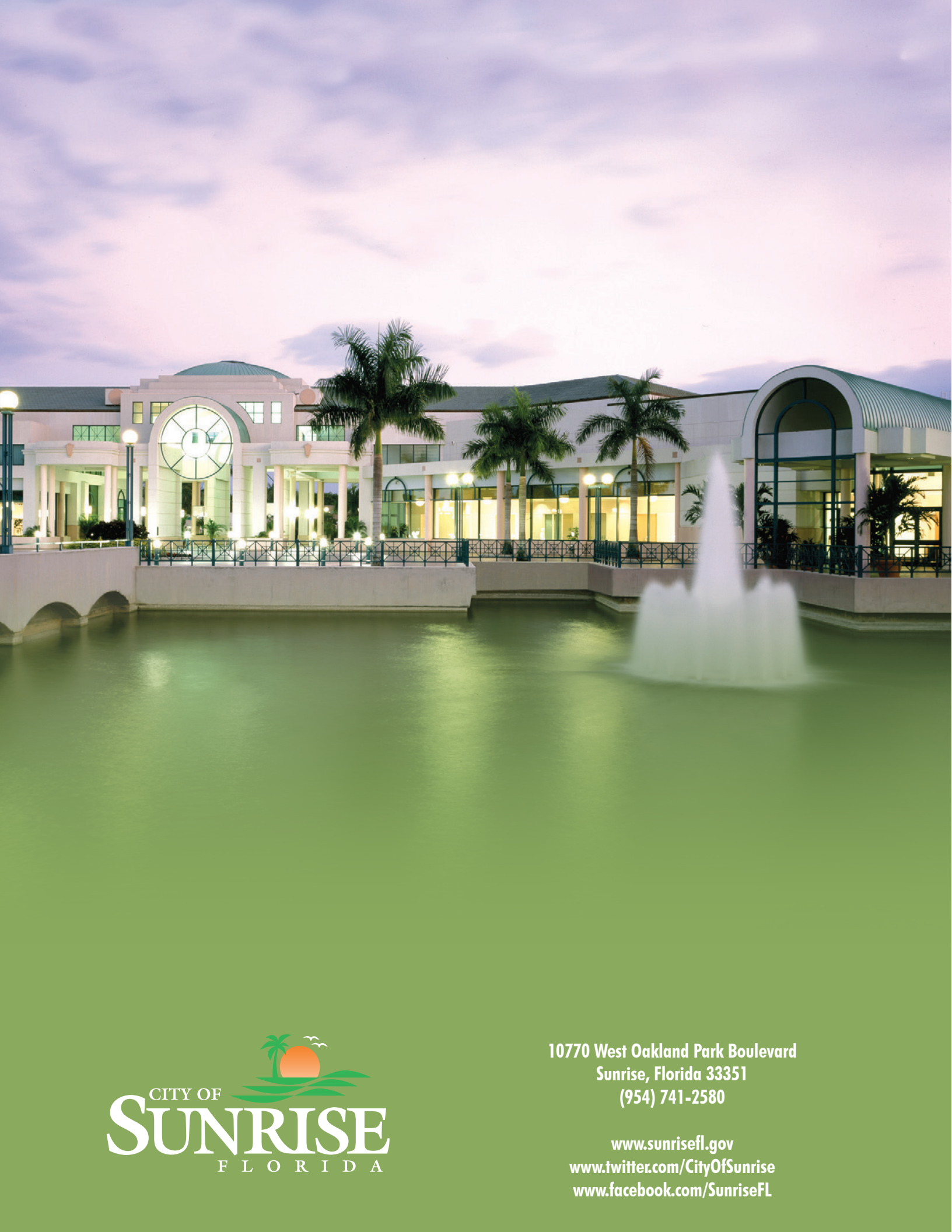
2015



Special thanks to the Mayor and City Commission for your leadership and continued support, which enables us to continue along this path of success and great accomplishment.

I would like to recognize the Annual Report Project Team of Christine Pfeffer, Vincent Villanueva, and Emilie Smith, who prepared the report with information provided by all City Departments. This report highlights our many accomplishments, made possible through the dedication, hard work, and outstanding commitment of the City of Sunrise employees.





10770 West Oakland Park Boulevard
Sunrise, Florida 33351
(954) 741-2580

www.sunrisefl.gov
www.twitter.com/CityOfSunrise
www.facebook.com/SunriseFL